



ENVIRONMENT AND SUSTAINABILITY SCRUTINY COMMITTEE – 14TH MAY 2019

SUBJECT: LOCAL TOILETS STRATEGY

REPORT BY: INTERIM CORPORATE DIRECTOR, COMMUNITIES

1. PURPOSE OF REPORT

- 1.1 To consider the findings of the public consultation exercise undertaken on the draft Caerphilly County Borough Local Toilets Strategy together with consideration of the updated strategy prior to presentation to Cabinet for a decision.

2. SUMMARY

- 2.1 A report was presented to Cabinet on the 28th November 2018 detailing the requirement for Caerphilly County Borough Council to produce a Local Toilets Strategy. The report also sought permission to consult on the prepared draft Local Toilets Strategy. Caerphilly County Borough Council must publish its strategy by the 31st May 2019.
- 2.2 The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. The strategy should contribute toward achieving accessible and clean toilets wherever people live, work or visit.
- 2.3 During Autumn 2018, an assessment of need, including a public consultation exercise, was completed to identify existing provision, current and future need and gaps in provision. Feedback and findings from this work were incorporated into the draft Strategy. Thereafter, a public consultation exercise was undertaken between the 14th December 2018 and the 8th March 2019 to collect views regarding the content of the updated draft strategy. 83 responses were received and have been analysed and reported at Appendix 1.
- 2.4 The last consultation exercise was run almost in parallel with the public consultation on the Medium Term Financial Plan (MTFP); which included a proposal to close five blocks of public toilets across the county borough. Consequently, many of the respondents associated the closure of the public toilets with the Strategy, consequently much of the feedback from the consultation exercise related to the removal of existing provision, particularly facilities for disabled persons.
- 2.5 The Strategy makes reference to the closure of the public toilets; therefore it has not been necessary to amend the strategy as a direct result of comments received. The Strategy is attached as Appendix 2.
- 2.6 Environment and Sustainability Scrutiny Committee are asked to consider the findings of the public consultation exercise and the updated Local Toilets Strategy prior to presentation to Cabinet for a decision to adopt and publish the Local Toilets Strategy.

3. RECOMMENDATIONS

- 3.1 That Scrutiny Committee consider the findings of the public consultation exercise and the updated Local Toilets Strategy prior to presentation to Cabinet for a decision to adopt and publish the Local Toilets Strategy.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 So that Cabinet can take into account the views of Environment and Sustainability Scrutiny Committee when considering the recommendations to agree and publish the updated Local Toilets Strategy by the 31st May 2019.
- 4.2 To comply with the statutory requirement to develop and publish a Local Toilets Strategy.

5. THE REPORT

- 5.1 Toilets for public use matter to everybody who goes “away from home” and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.
- 5.2 A draft Local Toilets Strategy has been prepared and incorporates feedback following a consultation undertaken as part of a Needs Assessment exercise during September 2018 (from which 357 responses were received); and a public consultation exercise on the proposed strategy was undertaken between the 14th December 2018 and the 8th March 2019.
- 5.3 The key engagement mechanisms used for the more recent consultation included:
- Online - via the CCBC Website, social media (including Facebook and Twitter)
 - E-mail alerts and correspondence
 - Paper Questionnaires – requested by groups and residents.
 - Hard copies of the draft Strategy and surveys available at all libraries and Penallta House

The analysis of the 83 responses received is detailed in the Caerphilly County Borough Council Local Toilets Strategy Consultation Report (attached at Appendix 1) and has been used to inform the content of the Strategy. A list of organisations separately consulted is detailed in the report.

- 5.4 The draft Strategy sets out 14 options for consideration over the next two years in order to increase the provision of local toilets. Respondents were asked to indicate whether they agree or disagree with the proposed options as outlined below:
1. Explore all options available including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed.
 2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
 3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.

4. Work with Aneurin Bevan University Health Board and health care providers to encourage them to make their facilities available to the public, to participate in the mapping scheme, and to display the toilet logo sticker in appropriate premises.
5. Improve awareness and the information available on toilet provision in the county borough by updating information on the Caerphilly CBC website, and regularly update the Lle open access data repository with Welsh Government.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.
8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.
9. Continue to work with the Police and residents, community groups and others to ensure that facilities are as safe as possible.
10. Not charge residents to use toilet facilities in Council buildings where there is provision
11. Explore options for providing facilities for the homeless/rough sleepers.
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration when facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning policy legislation in relation to toilet provision and access.

- 5.5 Analysis of responses indicates that there was strong agreement with each of the proposed options although caution should be taken when interpreting the results as the total number of responses to the survey was low. In addition, as the survey was self-selecting in nature, those with a personal interest in the topic are more likely to have responded than those who are not directly affected.

Those who disagreed with any of the options were asked to give their reasons for this. Respondents were also asked to identify anything that is missing from the list and highlight whether their responses had been influenced due to any of the protected characteristics under the Equality Act 2010.

As noted above, caution should be taken in identifying key themes due to the low number of responses to the survey and the high level of agreement with the options put forward.

Key themes to emerge include:

- A general disagreement with the proposed closure of Council run facilities in town centres, specifically, Blackwood, Ystrad Mynach and Risca.
- Concerns related to the lack of alternative provision, particularly at transport hubs and the need to work with transport providers
- A number felt that reliance on businesses to provide facilities was impractical (inaccessible, health and safety reasons) or unlikely (lack of incentive for businesses).
- Ensuring that older people, those with disabilities and certain medical conditions and young families are not disproportionately disadvantaged when closing Council run facilities by taking appropriate mitigating actions e.g. a number of comments made reference to those who need accessible toilets via a RADAR key
- Providing information on the location of facilities is important but there were concerns over relying solely on websites and mobile phone technology
- A small number felt that introducing a small charge would be appropriate for clean facilities
- A number commented that the proposal to close Council run public conveniences was counter to a number of other CCBC strategies and policies.

- 5.6 It should be noted that the last consultation exercise was run almost in parallel with the public consultation on the Medium Term Financial Plan (MTFP); which included a proposal to close five blocks of public toilets across the county borough. Many of the respondents associated the closure of the public toilets with the Local Toilet Strategy, as such much of the above feedback from the consultation exercise relates to the removal of existing provision, particularly facilities for disabled persons.
- 5.7 On the basis that the Strategy makes reference to the closure of the public toilets; it has not been necessary to amend the Strategy as a direct result of comments received.
- 5.8 Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our Strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.
- 5.9 The draft Strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. The draft Strategy also highlights no Planning Policy support at a national level in relation to toilet provision and access; this issue has been reported to Welsh Government for their consideration.
- 5.10 Environment and Sustainability Scrutiny Committee are therefore requested to consider the findings of the public consultation exercise and the updated Local Toilets Strategy prior to presentation to Cabinet for a decision.

6. ASSUMPTIONS

- 6.1 That private businesses will continue to participate in a scheme that allows non-paying customers to utilise their facilities.
- 6.2 The strategy reflects the current hours of opening and delivery of council operated buildings.

7. LINKS TO RELEVANT COUNCIL POLICIES

- 7.1 The provision of a Local Toilets Strategy is a statutory requirement. Addressing the provision of toilets for use by the general public contributes to the Caerphilly Public Services Board Well-being Plan 2018-2023, supporting the Positive Change, Positive People and Positive Places objectives.
- 7.2 The work also supports the following Corporate Well-being Objectives, identified within the
- WBO 5: Creating a county borough that supports a healthy lifestyle in accordance with the Sustainable Development Principle within the Well-being of Future Generations (Wales) Act 2015
 - WBO 6: Support citizens to remain independent and improve their well-being

8. WELL-BEING OF FUTURE GENERATIONS

- 8.1 The Wellbeing of Future Generation (Wales) Act 2015 is about improving the social, economic, environmental and cultural wellbeing of Wales. It requires public bodies to think more about the long-term, working with people and communities, looking to prevent problems and take a more joined up approach. This will create a Wales that we all want to live in, now and in the future. The Act puts in place seven well-being goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of Vibrant Culture and Thriving Welsh Language
- A globally responsible Wales

The draft Local Toilets Strategy supports all even of the above goals.

- 8.2 The Well-being of Future Generations (Wales) Act 2015 sets out the sustainable development principle against which all public bodies in Wales should assess their decision-making. The aim of the legislation is to ensure the well-being of future generations through maximising the contribution public bodies make towards the well-being goals. In using the sustainable development principle it is incumbent that the authority considers the whole of the population it serves and considers the effect of its actions on future generations. The principle, also known as the five ways of working is assessed as below:

LONG TERM - Securing the provision of toilet facilities into the future requires a strategic approach that maximises available provision across the public, private, and voluntary sector. The council portfolio of public toilet blocks across the whole of the authority is not likely to be sustainable in the long term due to cuts in the revenue available to the local authority. The financial climate means that it is important to consider how local toilet provision can be maximised for existing and future generations.

INVOLVEMENT - An extensive consultation has taken place with the community. Understandably residents wish to see as many toilet facilities as possible and in locations where they are most needed.

PREVENTION - The promotion of well-being now prevents health related problems in the future and reduces demand on public services. The council has made toilets available to the public from many of its buildings.

COLLABORATION - We have encouraged and collaborated with certain private businesses across the county. Such business owners have been invited to volunteer their facilities for use to non-paying customers.

INTEGRATION - We have considered how the proposed strategy contributes to well-being objectives by promoting clean safe facilities in the locations they are required.

9. EQUALITIES IMPLICATIONS

- 9.1 An equality impact assessment has been completed and is attached as Appendix 3 to this report.

10. FINANCIAL IMPLICATIONS

- 10.1 There are no financial implications associated with this report, although Members should note the significant pressure on the Authority's finances which will have an impact on its ability to provide toilets for public use in the future.

11. PERSONNEL IMPLICATIONS

- 11.1 There are no personnel implications associated with this report.

12. CONSULTATIONS

- 12.1 The consultation undertaken is outlined in the main body of the report above.
- 12.2 The consultees listed below have been consulted on this report and their views have been incorporated accordingly.

13. STATUTORY POWER

- 13.1 Part 8 of the Public Health (Wales) Act 2017.

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Consultees: Councillor Eluned Stenner, Cabinet Member for Environment & Public Protection
Councillor Nigel George, Cabinet Member for Neighbourhood Services
Mark S. Williams, Interim Corporate Director, Communities
Rob Hartshorn, Head of Public Protection, Community & Leisure Services
Rob Tranter, Head of Legal Services and Monitoring Officer
Anwen Cullinane, Senior Policy Officer (Equalities & Welsh Language)
Mike Eedy, Finance Manager
Shaun Watkins, Human Resources Manager
Stephen Harris, Head of Business Improvement

Background Papers:

Draft Local Toilets Strategy Summary Document

Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report

Appendices:

Appendix 1 Caerphilly County Borough Council Local Toilets Strategy Consultation Report
Appendix 2 The Caerphilly CBC Draft Local Toilets Strategy
Appendix 3 Equality Impact Assessment

Caerphilly County Borough Council Draft Local Toilet Strategy

Consultation Report

Introduction

Under the Public Health (Wales) Act 2017 Caerphilly County Borough Council have a duty to prepare and publish a Local Toilet Strategy for the county borough by 31 May 2019.

Whilst the Council are not required to provide and maintain public toilets themselves, they must take a strategic view as to how facilities can be provided and accessed by our local population. To this end, the Local Toilet Strategy must include a plan showing how the identified needs will be met.

During Autumn 2018, an assessment of need, including a public consultation exercise, was completed to identify existing provision, current and future need and gaps in provision. Feedback and findings from this work are incorporated into the draft strategy.

Method

The outcomes of the needs assessment and consultation was published in full alongside the draft Local Toilet Strategy and was open to a period of resident, visitor and stakeholder consultation from **14th December 2018 to 8th March 2019**.

During this time, a variety of methods were used to encourage and enable all sectors of the community to have their say.

Engagement

Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter)
- E-mail alerts and correspondence
- Paper Questionnaires – requested by groups and residents.
- Hard copies of the strategy and surveys available at all libraries and Penallta House

A detailed stakeholder communication and engagement plan is outlined in **Annex 1**.

Social Media

The consultation was promoted via social media at the outset of the consultation period and again in March.

Survey

The questionnaire was designed to seek residents, stakeholder and visitors views on the proposed options that are set out in the Caerphilly draft Local Toilet Strategy.

Respondents were asked whether they agreed or disagreed in relation to each of the options set out for delivering the strategy over the next two years. There was also an opportunity to explain why they disagreed with any of the options put forward, to suggest additional options for inclusion in the strategy and to note any equalities implications. A copy of the survey is included in **Annex 2**.

Survey Findings

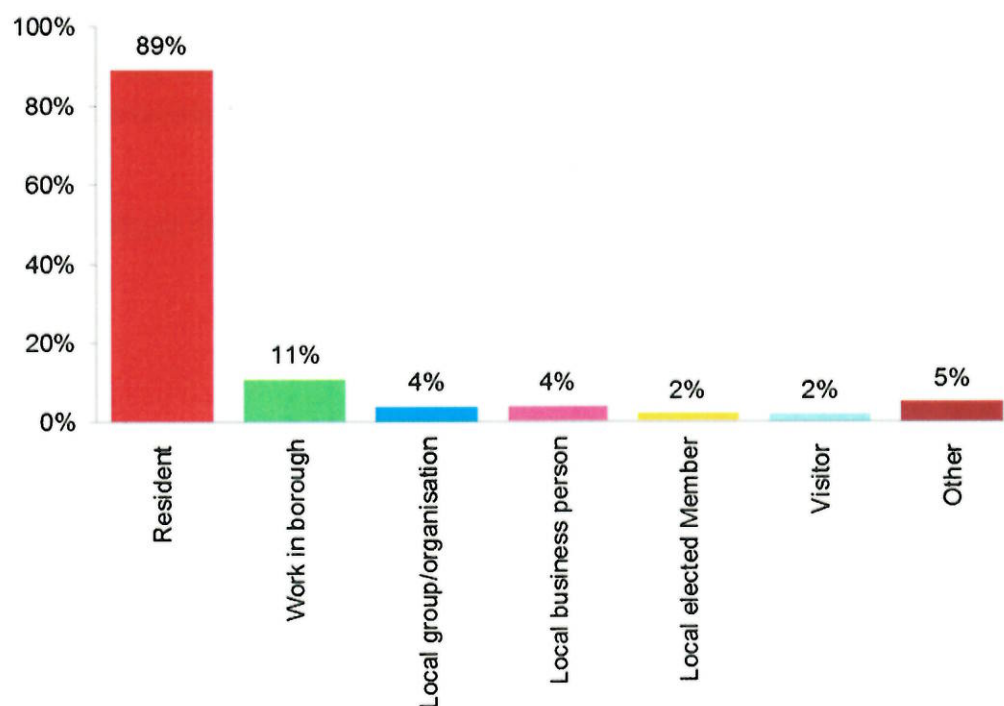
A total of 83 responses were received and have been included in this analysis. Where the number of responses to a particular question is lower than this figure this is noted in brackets in the heading of the relevant question.

Respondent Profile

A profile of respondents provides context for an analysis of the responses received.

As shown in **Graph 1**, the largest proportion (89%) of those who responded indicated that they were resident of the county borough. 11% indicated that they work in Caerphilly county borough. (Note: responses are not mutually exclusive meaning that respondents were able to select more than one response therefore, the total does not equal 100%.)

Graph 1: Interest in Consultation



Sex (n=81)

Of those who gave a response to this question, 49% were female and 44% were male.

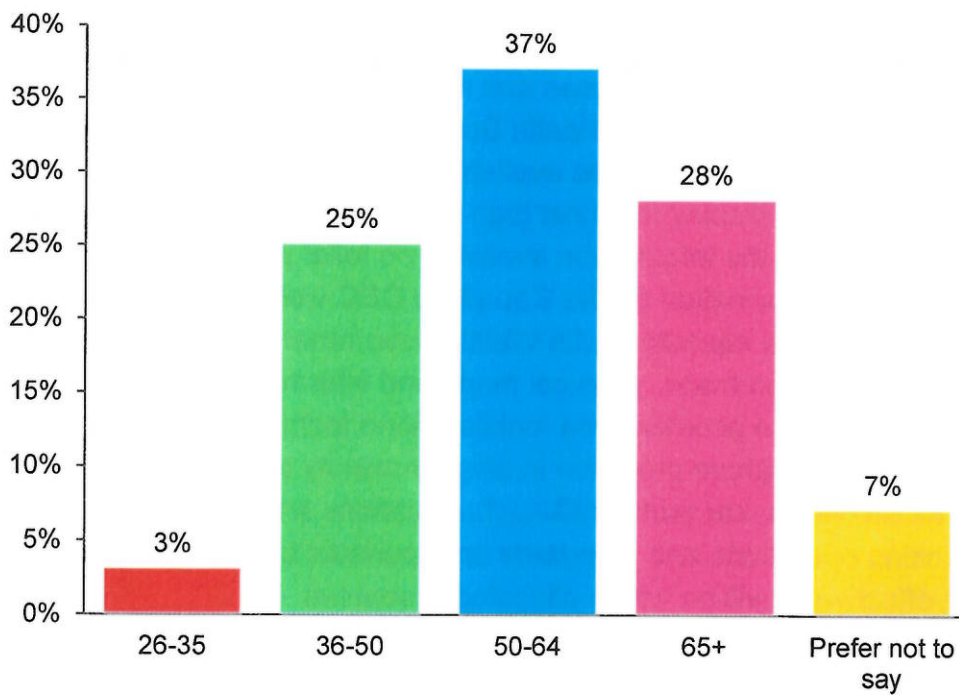
Disability, long-term illness or health problem (n=86)

30% of respondents completing this question stated that they have a disability and a further 22% stated that they have a long term illness or health problem.

Age Groups (n=81)

As shown in **Graph 2**, the largest proportion of respondents were aged 50 and over. There were no responses from those aged 25 and under.

Graph 2: Respondent Age Groups



Options for Consideration

The Draft Strategy set out 14 options for consideration over the next two years in order to increase the provision of local toilets. Respondents were asked to indicate whether they agree or disagree with the proposed options as outlined below:

1. Explore all options available including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make their facilities available to the public, to participate in the mapping scheme and to display the toilet logo sticker in appropriate premises
5. Improve awareness and the information available on toilet provision in the county borough by updating information on the Caerphilly CBC website, and regularly update the Lle open access data repository with Welsh Government
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops
8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources
9. Continue to work with the Police and residents, community groups and others to ensure that facilities are as safe as possible
10. Not charge residents to use toilet facilities in Council buildings where there is provision
11. Explore options for providing facilities for the homeless/rough sleepers
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events
13. Ensure that sustainable development and energy is taken into consideration when facilitating the provision of local toilets
14. Ensure that officers raise the need for changes to Planning policy legislation in relation to toilet provision and access

As can be seen in **Graph 3**, there was strong agreement with each of the proposed options although caution should be taken when interpreting the results as the total number of responses to the survey was low. In addition, as the survey was self-selecting in nature, those with a personal interest in the topic are more likely to have responded than those who are not directly affected.

Key Themes

Those who disagreed with any of the options were asked to give their reasons for this. Respondents were also asked to identify anything that is missing from the list and highlight whether their responses had been influenced due to any of the protected characteristics under the Equality Act 2010.

As noted above, caution should be taken in identifying key themes due to the low number of responses to the survey and the high level of agreement with the options put forward.

Key themes to emerge include:

- A general disagreement with the proposed closure of Council run facilities in town centres, specifically, Blackwood, Ystrad Mynach and Risca.
- Concerns related to the lack of alternative provision, particularly at transport hubs and the need to work with transport providers
- A number felt that reliance on businesses to provide facilities was impractical (inaccessible, health and safety reasons) or unlikely (lack of incentive for businesses).
- Ensuring that older people, those with disabilities and certain medical conditions and young families are not disproportionately disadvantaged when closing Council run facilities by taking appropriate mitigating actions e.g. a number of comments made reference to those who need accessible toilets via a RADAR key
- Providing information on the location of facilities is important but there were concerns over relying solely on websites and mobile phone technology
- A small number felt that introducing a small charge would be appropriate for clean facilities
- A number commented that the proposals to close Council run public conveniences was counter to a number of other CCBC strategies and policies.

Please refer to **Annex 3** for a full digest of comments. Note: Survey responses received after the closing date have not been included in the statistical analysis, however, additional comments have been included in **Annex 3**.

Comments from other sources

Written comments in response to the consultation were received from a number of other sources:

- Gelligaer Community Council
- The Future Generations Commissioner for Wales
- Social Media
- E-mail

The responses received mirrored the concerns of those who responded via the survey and are included in **Annex 3**.

Graph 3: Percentage of respondents who agree with options put forward



Annex 1: Draft Local Toilets Strategy Engagement Process December 2018 – Feb 2019

	Action
14/12/18	Bilingual formal consultation live on CCBC website 14/12/2018 until 8 th March 2019. Also available via all libraries and Ty Penallta reception. Consultation offered in alternative formats.
19/12/18	Consultation sent to individuals / groups / organisations on the Caerphilly Well-being Plan engagement database
19/12/18	Consultation sent to <ul style="list-style-type: none"> • Vol Sector Forum • Forum mailing list • Caerphilly Gavo Members
19/12/18	Consultation distributed to GAVO's Health and Social Care Alliance
19/12/18	Consultation distributed to the Countryside Access Forum
19/12/18	Consultation distributed to the Green Spaces Network
19/12/18	Consultation distributed to the Safer Caerphilly Delivery Group
19/12/18	Consultation distributed to Caerphilly 50+ Forum and the Smarter Working Network.
19/12/18	Consultation sent to Caerphilly Parent Network
19/12/18	Consultation shared with Youth Service - Junior Forum, Youth Forum and Youth Service
19/12/18	Consultation distributed to Business Forum
19/12/18	Consultation sent to Cornerstone
19/12/18	Consultation sent to CCBC Elected Members and Voluntary Sector Liaison Committee
19/12/18	Consultation sent to all town and community councils
20/12/18	Consultation sent to Rhianon Passmore, David Hefin and Dawn Bowden. Assembly Members
20/12/18	Consultation sent to Gerald Jones, Chris Evans and Wayne David. Members of Parliament
19/12/18	Consultation shared widely within Supporting People field
19/12/18	Consultation shared with Leisure and Community Centres, clubs and associations
	Consultation placed on CCBC Intranet for CCBC staff to access
20/12/18	Consultation sent to : Age Cymru, Deafblind UK; RNIB; Action Hearing Loss Cymru, British Deaf Assoc Wales; Disability Can Do; Disability Wales; Caerphilly Access Group; Caerphilly People First; Caerphilly MIND;

20/12/18	Consultation sent to : Race Council Wales; Race Equality First; SEWREC; Umbrella Cymru; Stonewall Cymru; Menter Iaith; Welsh Language Forum / Urdd; Sports Wales; Welsh Athletics;
20/12/18	Consultation sent to : Future Generations Commissioner; Older Peoples Commissioner; Childrens Commissioner; Welsh Language Commissioner; Equalities and Human Rights commission; Office of Police and Crime Commissioner, WLGA;
20/12/18	Consultation sent to : Aelwyd Housing Association; Cadwyn; Charter Housing; Derwen Cymru; Linc Cymru; United Welsh Group; Wales & West Housing
20/18/12	<p>Consultation sent to: Crohn's+Colitis UK; Gwent Alzheimer's Assoc; Diabetes Wales ; Stroke Association; Arthritis Care ; Helping Hands; Tenovus Cancer Care; Macmillan Cancer Care; ProstateCymru; Carers Wales; South East Wales Carers Trust; Trinity Fields school; Homestart Caerphilly, Right From The Start Caerphilly</p> <p>Consultation shared via CCBC Early Years with families, parents, grandparents, guardians, carers, parents to be</p>
19/12/18	Consultation shared with social enterprises
20/12/18	Consultation sent to : Arriva Trains Wales; Phoenix Transport; Rainbow Community Travel Services; connect2; Harris Coaches, NAT Group; Rail Linc; Stagecoach
19/12/18	Consultation sent to British Toilet Association
20/12/18	<p>Consultation sent to : Visit Wales; Visit Caerphilly; National Trust Wales; National Parks Wales; Groundwork Wales, National Resources Wales</p> <p>Unison. GMB Caerphilly and GMB Regional</p>
20/12/18	Consultation sent to : CHC, Allied Healthcare; i-care, Mears Care; Carers Trust South East Wales; New Start Care Services; The Partnership of Care; Pride in Care; Q Care; Radis; Village Support Services; ALP Supported Living Services; Care Management Group; Compass Community Care LTD, Encompass Care LTD, Evergreen Care Wales Ltd; Expanding Horizons; Liberty Care LTD; Montana Healthcare Ltd.; P C Cymru Care Ltd; PRESS; REACH Supported Living; The Regard Office; Ridgemount Care Gwent Ltd; Mirus Wales
20/12/18	Consultation shared through engagement processes in ABUHB including patient groups.
19/12/18	Consultation sent to Andrew Highway to share with members of all Town Centre Management groups.
19/12/18	Consultation send to Andrew Short Blackwood councillor

19/12/18	Consultation sent to Tenovus
21/12/18	Distributed by Ageing Well in Wales network
Dec 18 and Feb 19	Consultation publicised via Twitter and Facebook and NewsOnline bulletin



Local Toilets Strategy Consultation

Under the Public Health (Wales) Act 2017 we have a duty to prepare and publish a Local Toilets Strategy for Caerphilly county borough by 31st May 2019.

The first stage of developing our strategy was to assess the community's need for toilets. This work was completed in Autumn 2018.

This Draft Strategy incorporates feedback and findings from the assessment of need exercise, and includes a plan showing how we will meet identified needs.

This consultation is on the Draft Strategy that has been produced, and will run from 14th December 2018 to 8th March 2019. We welcome comments from both residents and visitors to the county borough.

For the purposes of this survey and the Draft Strategy, the term 'toilet' includes changing facilities for babies and people with disabilities. These can be located in public buildings such as libraries and community centres, private buildings such as cafes and shops, as well as public toilets maintained by the Council.

You have a number of rights in relation to the information we hold about you, including the right of access to your information and the right of complaint if you are unhappy with the way your information is processed. For further information on how we process the information and your rights please follow this link: www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/Privacy-Notice-Consultations-Surveys.aspx

Please indicate your interest in this consultation (please select all that apply):

- ☐ As a resident of Caerphilly county borough
- ☐ As a visitor to Caerphilly county borough
- ☐ As a local Elected Member
- ☐ Representing a local group or organisation
- ☐ As someone who works in Caerphilly county borough
- ☐ As a local business person
- ☐ Other, please give details:

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The Draft Strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. What are your views on the potential options, which are detailed below:

	Agree	Disagree	Don't know
Explore all options including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make their facilities available to the public, to participate in the mapping scheme and to display the toilet logo sticker in appropriate premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve awareness and the information available on toilet provision in the county borough by updating information on the Caerphilly CBC website, and regularly update the Lle open access data repository with Welsh Government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continue to work with the Police and residents, community groups and others to ensure that facilities are as safe as possible	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not charge residents to use toilet facilities in Council buildings where there is provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explore options for providing facilities for the homeless/rough sleepers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure that sustainable development and energy is taken into consideration when facilitating the provision of local toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure that officers raise the need for changes to Planning policy & legislation in relation to toilet provision and access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you disagree with any of the options, please tell us why in the box below:

If you think there is anything that is missing from the options, please tell us in the box below:

If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details:

I am aged:

- ☐ 11-15 years
- ☐ 16-25 years
- ☐ 26-35 years
- ☐ 36-50 years

- ☐ 50-64 years
- ☐ 65 years and over
- ☐ Prefer not to say

I am:

☐

Male

☐

Prefer not to say

☐

Female

☐

Other, please state

Do you have a disability, long-term illness or health problem (please select all that apply):

☐

Yes, I have a disability

☐

Yes, I have a long-term illness or health problem

☐

No

☐

Prefer not to say

Postcode

Thank you for taking the time to respond to this survey. Please return this form to any of the main Council offices or your nearest library, leisure centre, cash office, housing office or customer first centre. If you prefer, you can also return the survey in the post to Consultation and Public Engagement Officer, Policy Unit, Caerphilly County Borough Council, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.



GELLIGAER COMMUNITY COUNCIL
CYNGOR CYMUNED GELLIGAER

E-mail: mortic1@caerphilly.gov.uk Tel/Ffon: 01443 822863 / 07933 725094
Office Hours/Oriau Swyddfa – Wednesday & Thursday 10.30am – 2.30pm

Ceri Mortimer

CLERK TO THE COUNCIL / CLERC Y CYNGOR

COUNCIL OFFICE / SWYDDFA Y CYNGOR

LLWYN ONN, PENPEDAIRHEOL, HENGOED

www.gelligaercommunitycouncil.org.uk

CAERPHILLY COUNTY BOROUGH CF82 8BB / BWRDEISTREF SIROL CAERFFILI

www.romangelligaer.org.uk

Ms Vicki Doyle / Policy Team
Caerphilly County Borough Council
Ty Penallta
Parc Penallta
Ystrad Mynach
CF82 7PG

24th January 2019

Dear Vicki / Policy Team

Gelligaer Community Council would like to express its disappointment that the Welsh Government (WG) has not laid a statutory duty on any public authority i.e. local authorities, to provide sufficient public toilets for the needs of residents.

Whilst we support the aspirations of Caerphilly County Borough Council (CCBC) to promote provision of toilets in council buildings, health authority premises and buildings controlled by the voluntary and private sectors, we have little confidence that any significant progress will be made in replacing existing town centre toilets due for closure or in improving the current situation.

Few council buildings are available in suitable town centre locations and some of them i.e. community centres open intermittently and are under the control of management committees who may not want to take on the extra caretaking costs of cleaning.

Toilet facilities in libraries are usually only adequate for staff and users.

A WG scheme was developed some years ago by which private establishments were offered £500 to allow their toilets to be used by the public. There was very little take up of this initiative and where businesses did take up the scheme, access was often unsatisfactory. It is extremely unlikely that the private sector will participate in the realization of this strategy in any appreciable numbers.

Gelligaer Community Council agrees with the promotion of mapping apps showing available toilets and on the display of stickers by participating organizations. We would also agree to any attempts to improve awareness and information available on toilet provision on the CCBC website. But it must be noted that not all have access to IT and it could be argued that older people, the disabled and families with children are being discriminated against.

The proposal to the closure of toilets runs counter to council strategies to persuade people to use public transport rather than their cars. It also undermines CCBC's attempts and strategies to encourage people to use the town centres, rather than supermarkets, which usually have toilets.

Regular physical activity has many benefits for physical and mental health well-being. People who are physically active have up to a 50% reduced risk of developing a major chronic disease. With obesity being one of the most worrying health trends, and a sedentary lifestyle being one of the main contributors, attempts to encourage people to take exercise in our urban and country parks must not be thwarted by the lack of toilet provision.

We feel that the only workable option is for the council to continue to provide public toilets, especially at bus stations/ interchanges, in town centres and parks.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Ceri Mortimer', with a horizontal line drawn underneath it.

Ceri Mortimer
Clerk to the Council

By email

11/01/2019

Re: Ymgynghoriad Strategaeth Toiledau Lleol / Local Toilets Strategy Consultation

Dear Sian Wolfe-Williams,

Thank you for sending us the Caerphilly Local Toilets Strategy Consultation.

I receive a large amount of consultation requests. Given the capacity of my office, I have set our priority areas to focus my resources. I seek to give full responses to the consultations which relate to my priorities (i.e. transport, housing stock, energy, adverse childhood experiences, skills for the future and social prescribing) in accordance with my strategic plan.

As this consultation relates to Caerphilly's local toilets strategy, it does not meet my criteria.

Having said that, to support your work I attach some of my Future Generations Frameworks. I expect public bodies, like Caerphilly Council, to fully implement the Act and carry out the duties that it sets out. To this effect, my frameworks set prompts to guide public bodies in formulating policies and taking decisions, but also to scrutinize such decisions or policies.

As you will see the prompts set out in the frameworks will be relevant to your consultation exercise (its substance and the way you use the five ways of working) and should, therefore, guide your work.

It is important that well-being objectives (of both public bodies and public services boards), the well-being assessments and plans, the statutory goals and the sustainable development principle (including the 5 ways of working) are considered throughout the process.

I hope that you will find these frameworks useful.

As I would like to create documents that are of great use for people and public bodies, I will continue developing my frameworks. Therefore, I would be grateful if you could provide us with any feedback on your experience of using them as part of your work.

Thank you in advance.



Comisiynydd
**Cenedlaethau'r
Dyfodol**
Cymru

**Future
Generations**
Commissioner
for Wales

Yours sincerely,

Marie Brousseau-Navarro

Marie Brousseau-Navarro
Director of Policy, Legislation and Innovation

p.p. Sophie Howe





Comisiynydd
**Cenedlaethau'r
Dyfodol**
Cymru

**Future
Generations**
Commissioner
for Wales

Annex 3: Social Media


Facebook


**Caerphilly County Borough Council** ...

Published by Buffer (7) · 20 December 2018 · 

Caerphilly County Borough Council's Cabinet has agreed to begin a 12 week public consultation on its draft **Local Toilets Strategy**.

Mae Cabinet Cyngor Bwrdeistref Sirol Caerffili wedi cytuno i ddechrau ymgynghoriad cyhoeddus 12 wythnos ar ei Strategaeth ddrafft Toileddau Lleol.



CAERPHILLY.GOV.UK 


Cabinet agrees to Local Toilets Strategy consultation

The **Local Toilets Strategy** is a legal requirement from Welsh Government...


6,214
People reached


629
Engagements


Boost Post


 Mana Boucher, Mandy Chick and 3 others

7 Comments · 4 shares

 Like

 Comment

 Share





Carl Meredith in an announcement by the welsh goverment yesterday only monmouth is facing a budget cut so how come ccbc you are still cutting back services when your funding is remainong the same . screwing everyone over on this council rise you want to implement and ... [See more](#)

Like Reply Message 11w



Caerphilly County Borough Council Hi Carl - The Council still faces a huge financial challenge that will require savings to be made next year. You can find out more and give your opinions on the proposals online here <https://www.caerphilly.gov.uk/thecaerphillyconversation>



CAERPHILLY.GOV.UK

**Caerphilly - Budget Consultation
2019 - 2020**

Like Reply Commented on by Geraint King 171 11w



Carl Meredith stop paying the ex cheif executive then nearly 5 million youve paid out on them its a disgrace and still you continue to screw us over prople will only tolerate this for a little while ccbc as everybody can see wat you are doing to the county

Like Reply Message 11w



Maldwyn Thomas Is there someone employed just answering comments,

Like Reply Message 11w



Symon Dunstan Maldwyn Thomas if they didnt answer . someone would moan about that as well

Like Reply Message 11w



Maria Boucher Maldwyn Thomas yes I believe so just so they can then go and speak to the relevant department you are addressing. Waste of resources I believe as I can do that just by picking up the telephone.

Like Reply Message 10w



Zoe Ruth Williams how much money is caerphilly council sitting on in its reseves?

 Write a reply



Richie Jones Only public toilets in the villages are trees. The Towns are badly set up too. Laughable

[Like](#) [Reply](#) [Message](#) 11w

 1



Keith Caddick Why is consultation needed? There are no public toilets between Risca and Blackwood III

[Like](#) [Reply](#) [Message](#) 11w

 3



Brian Watkins Well said Kieth. 5-1 to Rhymney Valley I Its a disgrace I

[Like](#) [Reply](#) [Message](#) 11w



Write a reply



Keith Caddick Public toilet sites in Caerphilly Borough. Oh what a surprise, in the old Islwyn area ONE situated in Risca. In the Rhymney Valley and Sirhowy area FIVE.

[Like](#) [Reply](#) [Message](#) 11w

 1



Richie Jones A joke. Hardly looking after he elderly and disabled is it !! ??

[Like](#) [Reply](#) [Message](#) 11w



Write a reply



Liane Elms The Council have indicated they have no obligation to provide facilities and are looking at closing the ones they have. The only point this makes is to tell people where the toilets are. Very much a pointless exercise

[Like](#) [Reply](#) [Message](#) 11w

 1



Rachel Warden Liane Elms what a waste of time and money 🤔

[Like](#) [Reply](#) [Message](#) 11w



Liane Elms Rachel Warden there is an Act in place which says the Council have to look into it but the Council have stated they don't have the money. They are looking at private shops letting people use theirs and putting a man on the

Twitter

CaerphillyCBC, Caerphilly Officers, Bargoed Officers and 5 others



5



10



CaerphillyCBC @CaerphillyCBC · 20 Dec 2018

Caerphilly County Borough Council's Cabinet has agreed to begin a 12 week public consultation on its draft Local Toilets Strategy bit.ly/2Cqc34b



1

5



4



CaerphillyCBC @CaerphillyCBC · 20 Dec 2018

Mae Cabinet Cyngor Bwrdeistref Sirol Caerffili wedi cytuno i ddechrau ymgynghoriad cyhoeddus 12 wythnos ar ei Strategaeth ddrafft Toiledau Lleol bit.ly/2SYP45G



CaerphillyCBC @CaerphillyCBC · Mar 7

Have your say on our **Local Toilet Strategy**. Consultation closes on Friday 8 March 2019. bit.ly/2EUaT22



2



CaerphillyCBC @CaerphillyCBC · Mar 4

Under the Public Health (Wales) Act 2017 we have a duty to prepare and publish a **Local Toilet Strategy** for the county borough bit.ly/2VCFB5w



2



1



Annex 3: Responses received via e-mail

From: Cllr. Johnston, Gary
Sent: 20 December 2018

Considering you closed the ones in Newbridge I can't see how you need to consult, unless the plan is that all towns should have one and I would be happy to support that

Response following Ystrad Mynach Traders' Meeting January 2019

- Closure of Public Toilets
 - We reiterate our concerns at the intention to close this facility which, if implemented, will deter shoppers.
 - We understood from the last TCMC that the request for business owners to open their toilet facilities to the public was no longer being pursued. However, some businesses report that they have received such a request in recent weeks. We remain opposed to this idea. The continued provision of public toilets is a small price to pay for the benefits received.

From:
Sent: 29 January 2019

I am writing to you The Plaza Cafe, Blackwood, Blackwood Bus Station.

My concern is the proposed closure of Blackwood Bus Station public toilets. with no other amenities near the area I am concerned for my elderly customers and many service users that visit me and the use the bus station on a daily basis if to nothing more than ease the boredom of their day. Many of these service users are unable to travel far and have difficulty in walking distances and getting places. The Café itself has only one toilet. It's only access is through our busy kitchen past various fat fryers and hot toasting machines. Obviously serviceable for our staff members but not the general public. Of course you are welcome to access this if you wish.

If you would please consider the general public that use these amenities on a regular basis and would be more than upset with its closure, I would be grateful.

Best wishes,

If you disagree with any of the options, please tell us why
1. With regard to night time gathering points. Later public toilet openings is a bad idea because this will encourage drug users to congregate in these areas as they need light to be able to inject when it is dark outside. And this provides a light warm private area. 2. Also there needs to be public toilets provided by Transport Wales at their railway stations.
All provision should be free not just in Council buildings. When public or business buildings are built or upgraded requiring planning/building control approval then public toilet provision should also be required e.g. the new train station for the metro. Also they should be available at all times when the station is in use.
As a person with a disability, I feel that the move to close our public toilets is a breach of the Equality Act. This has a direct impact on my ability to access towns across the county. It sits at odds with forward thinking initiatives such as the Morrisons supermarket unseen disability strategy. It causes distress to those who have a disability and discriminates against age. Both of these form part of the protected characteristics of the Equality Act.
Bad idea to shut Blackwood bus station toilets and Ystrad Mynach toilets - no convenient alternatives. Lack of toilets puts off visitors, thereby decreasing chance of tourist revenue.
Caerphilly Council are looking at closing existing toilets. Private establishments shouldn't then be expected to step in.
Do not believe private sector should be taking over any more public sector responsibilities believe it will eventually be the downfall of local authorities. Believe in pay for services to fund / part fund and provide upkeep for public conveniences.
Equal opportunities should only apply to disability - not other factors like gender, race etc.
Given introduction of recent legislation, the desire to promote the borough and regenerate it is essential that every village has facilities available for residents and visitors. recommission current facilities where available, make facilities available in all public buildings (including community centres), work with partners to ensure their facilities are available, provide grants (at a more attractive level) to commercial properties that will allow public use of their facilities and ensure all new planning applications for commercial/large scale developments include the requirement for toilets to be incorporated
I believe the cleansing of toilets is fine as it is
I don't believe it's appropriate to use hospitals as a public toilet, it's there for care and provision for patients and their visitors, and not as a general public toilet facility because the council want to save money, and reward themselves with a pay rise!
I make the comments as the carer for my disabled wife and as the Secretary for The Blackwood Stroke Support Group. All these options are plausible attempts to mitigate the considerable difficulties the reduction/closing of public toilets will have on the public but ignores the major impact on the disabled. Whilst abled bodied people can use toilets made available by private shops /pubs etc most of those are either inaccessible or unsuitable for the disabled because of the restricted space /steps etc. I speak from considerable personal experience. My suggestion would be to consider maintaining only those public toilets which have a disabled toilet accessed via a radar key. In general I feel it is an effect it is an attempt to transfer the costs of maintaining the relatively few public toilets away from the CCBC Council to other publicly funded bodies who themselves face stringent cuts.
I think residents would prefer to pay for clean and safe toilets but also understand that the cost of administering payments doesn't always make financial sense.
I think the focus should be on the safe and cost effective solution. Not ruling out options if they are not specifically sustainable or energy efficient.
I would and have willingly paid to use public toilets, when you have a disability you must be able to use toilets but there must also be a charge

I'm sure hospital toilets are well used and imperative they remain hygienic and safe, hence best keep general public away. I don't see need for Planning to force developers to provide publicly accessible toilets, eg. via a new housing scheme (\$106 monies), as any planning obligations should directly reflect CCBC priorities, eg. educational infrastructure. A shopping centre, or similar, would include toilets anyway.
Improve Provisions in close proximity of taxi rank and bus stations. Blackwood Bus station is marked to go and by doing so will move facilities away from key areas, taxi rank opposite Library yet the library will be closed by 6PM therefore still not improved provisions
Many local councils in mid wales charge 20p to use the toilet, but they are clean and well looked after, a good idea. Rough sleepers have no problem they usually urinate in Public.
Public placed need public toilets, especially in areas where there is a high volume of public use; parks, bus stops and other public events.
Public Toilets in Caerphilly town should be open the people in Caerphilly, pay more than enough council tax which shouldn't be used to pay for gardening leave ,councils cock up not the council tax payers
Ref 1st question re private sector usage only 7 out of 97 businesses contacted would agree to private usage. Re 5 pointless updating website if there are no public toilets as CCBC are going to close 5 more public toilets i.e. Blackwood Bus Station and Caerphilly included. This draft strategy (2nd part) is a waste of time.
Should not ever ever close them
Strongly believe publicly funded bodies are best placed to provide public toilets
The basic right of any person within the county to have full access to suitable toilets should take priority over inevitable running costs. As a disabled person I need public toilets or business premises toilets to be available.
The council and police cannot maintain and police what we have now so what is the point of wasting more money on even more places that have gone out of control, police and look after what we have first!!! Rhymney resident
The council should provide public toilets, including within council offices. This may not be a statutory requirement, but it should be. It is a priority for the more vulnerable section of the community and it should be a priority for the council. The private sector is unlikely to welcome non-paying customers into their establishments to use their toilets, likewise doctors' surgeries. Who will fund the extra cleaning required? Lack of toilets will affect town centres like Ystrad Mynach as people will go to supermarkets to shop instead. Closing council toilets discriminates against older and disabled people and families with young children. The council seems to be pursuing contradictory aims. One the one hand it spends money promoting the High Street, on the other it discourages people from using the high street by closing its toilets. This strategy does not accord with the Health and Social Care strategy or the Caerphilly and Ystrad Mynach Masterplans.
These options are not easy for everyone to understand. Not the best survey, when you want people to have their say! The main point is that people in Ystrad Mynach require use of the toilet facilities. Especially those using the bus service. Gaffacino's and c37 will not allow you just to go in & use the facilities, people who get the bus often cannot get around, so would be left with Tesco, that is not an option. Putting stickers on places that will allow you to use toilets is fine, but many people won't even think to look, how will they know? There is no where else in this village that people could rely on. The cuts in our services, when council tax is increasing by a record percentage is a joke!
whilst I do not disagree with the options I notice you are only going to publish a list of facilities and maps online, this does not conform with the equal opportunities you express above. Not everyone can go online especially if they in a hurry to find one of your elusive toilets. I suggest that a street map should indicate where these facilities are clearly posted in town areas. It would be very helpful to know the times of each of these facilities are open. Thank you for giving us the opportunity to make these suggestions.

Re working with partners to improve provision in close proximity to key night-time gathering points
– these locations are usually in busy areas with public toilets

Have the bus and or train companies been consulted?

If you think there is anything that is missing from the o...
You need to work with 4ransport Wales – when people get off their trains there should be toilets at stations.
You have missed mention of Equality Act legislation to which these changes directly apply and your changes are therefore deliberately misleading to the public.
Prefer to have free facilities, but would pay, rather than see them shut.
Why don't you provide an annual payment or NNDR reduction to local shops who agree to allow the public to use their WC facilities? Exclude national corporate shops like McDonalds from this scheme though. Focus on LOCAL businesses.
Perhaps offer NNDR reductions to commercial properties that offer facilities to the public. More importantly ensure all toilets in public buildings are available to residents and visitors i.e. the LA take the lead on this and don't just rely on others. Do not close any facilities and certainly do not even consider such an option until this consultation has been concluded (and then only if there is overwhelming public support for closure)
Where is the basic human right, and need, to be able to relieve themselves, while out and about, in a civilised country? I've read recently that Caerphilly has just had their public toilets, refurbished for some thousands of pounds!! Why Caerphilly, and not Blackwood, or any other of the surrounding council areas? It's a blatant bias, which has been going on for many years, and should be addressed forthwith! We all pay council tax, and should have the same facilities!! Total mismanagement, and favouritism! Myself, and others, can't wait for the next council elections!
Consider continuing to maintain only those toilets accessed by Radar Keys.
What is not clear is where the money will be earned. I think services like the events safety advisory group should perhaps charge more to help find subsidies to local businesses to open their toilets. Providing facilities to rough sleepers and homeless people is required within this review but a toilet oriented view will not really resolve the wider issue.
The problem we have is not every person has strict hygiene rules and if they abuse facilities they should be banned
Provisions for disabled access is poor now, with the future option in Blackwood is to use local businesses, there is not many suitable locations to facilitate wheelchair users. Costa has facilities yet it is not practical trying to get passed customers through it's narrow shop.
All public toilets provided by the Council should have a 20p charge
You need to consider how areas will be affected when public services are cut.
All the toilet closures are contrary to Well Being and Future Generation Act of 2014. All the directions given where the Public Health Wales Act of 2017
Make businesses aware of toilet cards such as that issued by the Bladder and Bowel Association. We don't request the emergency use of their facilities on a whim. To be humiliated by a refusal is soul destroying.
See above. The council should make it clear that if insufficient private sector businesses agree to open their toilets to the public, and no convenient council offices are available, the council will provide toilets in town centres and at bus stations. This is not mentioned as an option.
Some simple basic questions that all types of people can understand!!!!
Whilst I do not disagree with the options I notice you are only going to publish a list of facilities and maps online, this does not conform with the equal opportunities you express above. Not everyone can go online especially if they in a hurry to find one of your elusive toilets. I suggest that a street map should indicate where these facilities are clearly posted in town areas. It would be vey helpful to know the times of each of these facilities are open. Thank you for giving us the opportunity to make these suggestions.
Work with Voluntary Organisations to improve the Toilet Services provided at their Premises. Making organisations services more equal and user friendly to the disabled.
Do not rely on mobile phones as the only means of making people aware of public conveniences.
Build changeable toilets in main car parks

There are few public toilets at present in the county borough. Whilst I applaud the councils aims it is paramount that existing facilities are not closed.
Street signs indicating where the nearest facilities are would also help.
I believe that the provision of public toilets, already in place and to be newly built, is a public right of decency not just something to be considered. Enough council tax is being paid to keep toilets open. And especially for people with bowel/bladder disease
There doesn't seem to be enough provision for public toilets when out and about in the county. There is not enough accessible information on RADAR KEYS how and when they can be used. As there appears to be no clear direction on signage / logos / for shop/office windows from the council on accessible toilet facilities this is a barrier to residents and visitors to our already declining town centres.
I think its disingenuous to not include that in your budget consultation that you are considering closing toilets? That makes absolutely no sense in the context of this consultation.
Must be disable friendly. Me
I think you should consider chargeable self cleaning toilet pods these are ready available across Europe. These could be in parks taking long walks it's so difficult for Ladies to be able to find an appropriate place to re leave themselves.
I believe that toilets should be available to make sure older people can use them.
Gender fluid toilets should be considered, this is covering all human rights, attendant should be insutu. No discrimination to youngsters
Toilet facilities should be available near Crescent Road Car Park for visitors. There aren't even any notices up and if these were they are too far for them.
It would be ideal, if existing toilet buildings remain, to keep options open for bringing them back into use whenever funding can be found for them, whether it is from local government or other sources.
Risca has a toilet block in Risca Park, which has a notice of closure. Why? When it is adjacent to the park, next to the bus stops – which is a bus terminus – therefore used by passengers, drivers, children using the Park and people with health problems. Need to be safe, hygienic and convenient.
In Risca, the toilet block (male/female/disabled) facilities has been cited for closure. The block is central to Risca park (Tredegar Grounds), adjacent to the bus stop which is a terminus, and convenient for the bus stops, for people medical problems and generally people need clean, hygienic and safe facilities for toilet matters.
Don't close Risca toilet block because it is used/needed by visitors/residents/bus users/people with health problems

If you feel that your response to this survey has been in...
Signage should put English before Welsh to accommodate the vast majority of residents and visitors to Caerphilly
Disability Age
Lack of changing places for infants and disabled - impact on people with disabilities and their carers
Disability - crohn's disease.
certainly any less of a service provision could disproportionately affect the disabled, some older persons and perhaps younger children. If this is the case I wonder if they could be subject to legal challenge
None of the above! Only that I'm a resident of Blackwood, and that in itself is a bias against me!
We already have a lack of accessible toilets and changing facilities in the area and this strategy needs to ensure that consideration is given to those who may be affected more by the closure of public toilets i.e. those with disabilities and medical conditions that impact on their ability to use non adapted facilities and or mean that they need to access these facilities more often. Personally, I've never been refused the use of facilities when I've asked if my young children could use them but we are able bodied.
No influence
My disability
I am disabled.
I am female, old and disabled but aspire to being active and public-spirited
Disability under Equality Act
It would be easier to have put are you someone that the law does not give a crap about and feel this has influenced your decision. We are people and all have the same rights - ow should. Anyway to answer the question. I have an over active bladder and sick of seeing so called disabled people with keys to us the toilet while I nearly wet myself have to wait two hours for the next bus from Bargoed. Why do you think disabled people are the only ones that cant wait for a toilet? You do know how the body works? I also like how you assume that disables people want vandalise toilets so let them in as when. I give the hand drier a quick going over with a paper towel when I have finished to clear splashes yet I am see as less trust worth to use a toilet and more deserving of wetting myself!
My response to the survey has been influenced by understanding that the Victorians reduced disease and improved cleanliness in the following century through the availability of public toilets so people stopped using the streets. Also there have been times, such as during pregnancy where a public toilet was very much needed.
Disability I have Crohn's disease and lots of public toilets are no longer open which I used in the past most shops don't let you use there's even with a medical card and more people are being diagnosed with Crohn's disease, IBS and other bowel issues
I am diabetic and need constant toilet re water tabs
Hydrocelus fluid on brain
it has come to my attention that all public toilets will be closed, in the Risca and caerphilly county area. i strongly object to this, I'm elderly and need access to toilets that do not require having to purchase a drink to access this facility, as that defeats the purpose of accessing toilets. also we have a bus terminus here, what about passengers changing bus or even more important our bus drivers. what about families with young children and the disabled. or are we expected go behind the trees. appalling.



CAERPHILLY COUNTY BOROUGH COUNCIL

Local Toilet Strategy May 2019

Executive Summary

Toilets for public use matter to everybody who goes “away from home” for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

As such, Caerphilly County Borough Council must prepare and publish its strategy within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, has closed down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.

This strategy incorporates feedback following two public consultation exercises. The first was undertaken during September 2018; designed to assess the needs of residents, and people visiting or working within the county borough. A total of 357 responses were received; the analysis of which is detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report*¹ and used to inform the content of the draft strategy. The second public consultation exercise was undertaken between the 14th December 2018 and the 8th March 2019 to collect views regarding the content of the draft strategy. 83 responses were received and analysed; the analysis is detailed in *Caerphilly County Borough Council Draft Local Toilet Strategy - Consultation Report*.³

This strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. To do so Caerphilly CBC will:

1. Explore all options available including working with the private sector, voluntary services and Community and Town Councils to make more local toilets available in places where they are most needed.
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make the facilities available to the public, participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
5. Improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.
8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.
9. Continue to work with the Police and residents, community groups and others to ensure that facilities are as safe as possible.
10. Not charge residents to use toilet facilities in council buildings where there is provision.

1 Overview of the Caerphilly County Borough area Demographic and Health Data <https://www.caerphilly.gov.uk/CaerphillyDocs/Public-protection/Local-Toilet-Strategy/CCBC-Demographic-and-Health-Data.aspx>

2 Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report <https://www.caerphilly.gov.uk/CaerphillyDocs/Public-protection/Local-Toilet-Strategy/Needs-Assessment-Consultation-Report.aspx>

3 Caerphilly County Borough Council, Draft Local Toilet Strategy - Consultation Report <https://www.caerphilly.gov.uk/CaerphillyDocs/Public-protection/Local-Toilet-Strategy/Consultation-Report.aspx>

11. Explore options for providing facilities for the homeless/rough sleepers.
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.

Introduction

Wherever people go, outside of their own homes, they depend on toilet facilities for the enjoyment of their visit. Visitors to the county, who may be some distance from their homes, also depend on provision to accessible toilets. Toilets can make a significant impact upon the comfort of individuals and families who visit public spaces and their perception of the area as a desirable place to visit.

Provision of, and access to toilets is an issue that affects public health. Accessible, clean toilets that are well located in places such as town centres, parks, cycle trails and walking routes can help encourage people to socialise take exercise and stay more physically active. This has clear health and economic benefits. Conversely, a lack of adequate toilet facilities can impact on a person's physical and mental health, as well as affecting the wider environmental health of the population.

Therefore the provision of toilets has implications for public and individual health, transportation, crime prevention, urban design, economic and cultural development and social equity and accessibility. It is an important factor in delivering a 'people friendly' environment for everyone who goes to shopping centres, leisure and entertainment venues, sports facilities, parks and green spaces, everyone who moves about on foot, or bicycle, private or public transport, whether for work or pleasure.

Toilets for public use matter to everybody who goes "away from home" for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.

Why do we need a strategy for providing toilet facilities?

This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit. Need is likely to grow through new housing developments and through tourism. This is an opportune time to set a strategy for promoting access to toilet facilities where they are needed.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area. The strategy is built around the principles of co-production, through local authority engagement with a broad range of potential providers and users.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

Local authorities must prepare and publish their strategies within one year from 31 May 2018. **The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly.** The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress.

The Well-being of Future Generations (Wales) Act 2015 puts in place a ‘sustainable development principle’ which tells public bodies how to go about meeting their duty under that Act. The principle is made up of five ways of working that public bodies should follow when carrying out sustainable development. These are:

- looking to the long term so we do not compromise the ability of future generations to meet their own needs;
- taking an integrated approach;
- working with others in a collaborative way to find shared sustainable solutions;
- involving a diversity of the population in the decisions affecting them; and
- acting to prevent problems from occurring or getting worse.

Due regard has been made to the above five ways of working when preparing, reviewing, consulting on and publishing this strategy.

The key prevention aims of this local toilets strategy are to:

- identify key toilet facilities in a location;
- identify facilities at risk of being lost to a location, and ways to preserve their use;
- identify alternative provisions if facilities must close;
- identify additional facilities that can be brought into wider use to supplement existing facilities or as a replacement for those that have been lost; and
- identify opportunities for creating new facilities to modern, inclusive specifications.

The Aims of this strategy:

The aim of this strategy is to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the Borough at locations where the need for such facilities has been identified.

To achieve this strategy, we will:

- Identify the current level of provision of public toilets
- Analyse the findings of the completed assessment of need activities for toilets available for use by the public in their area;
- Consider the requirements of the general population;
- Identify the needs for particular user groups;
- Survey the condition and usage of existing facilities;
- Identify any gaps in current provision;
- Adopt the use of new technologies and communications that it is envisaged will lead to an increased awareness of the locations of local toilets;
- Advise on the provision of adequate temporary toilets by the promoters or organisers of one off events; and
- Provide a statement setting out the steps which the Local Authority proposes to take to meet this need; and any other information which the council considers appropriate.

Reviewing the Strategy

Caerphilly CBC will prepare an interim progress report setting out the steps taken in line with their strategy every two years commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Therefore, following publication in May 2019, the review will take place before the end of May 2021 and be published before the end of November 2021.

Caerphilly CBC will also review the local toilets strategy within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022 so the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Caerphilly CBC will publish an interim progress statement covering a two year period commencing from the date of the last election.

Caerphilly CBC may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, Caerphilly CBC decides to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.

How has this strategy been developed?

A multi-disciplinary group was established so that the strategy could be developed with input from a cross section of Local Authority services. This approach was considered vital in order to capture all available baseline data and to maximise opportunities to improve toilet provision in the County Borough. Due regard was made to demographic and health data detailed in a separate report '*Overview of the Caerphilly County Borough area Demographic and Health Data*'¹.

Engagement with other public bodies, community groups, private enterprise and the public was undertaken to understand what is currently on offer and how any gaps in this contribution can be mitigated.

A public consultation was undertaken throughout September 2018 to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations' websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newsline" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received and have been included in this analysis; the results of which are detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report*² and have been used to influence the content of this strategy. A list of organisations separately consulted is detailed in the report.

At the same time the Council contacted all of the national retailers who operate within the Borough as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were extremely disappointing; no businesses located within the Borough volunteered to offer their toilet facilities to the public and to be mapped.

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3 Caerphilly County Borough Council, Draft Local Toilet Strategy - Consultation Report <https://www.caerphilly.gov.uk/CaerphillyDocs/Public-protection/Local-Toilet-Strategy/Consultation-Report.aspx>

A similar exercise was also conducted whereby the Council contacted 97 local businesses to ascertain whether they would be prepared to participate. Just 7 of these agreed to allow their facilities to be mapped and formally included in this strategy; however a few did comment that they would allow non-paying customers to use their toilets on request.

In addition we contacted all primary health care providers including GP surgeries, dentists and opticians asking if they would be prepared to take part in the strategy; 3 agreed to participate.

A public consultation exercise was undertaken between the 14th December 2018 and the 8th March 2019 to collect views regarding the content of the updated draft strategy. 83 responses were received and analysed; they are reported in the *Caerphilly County Borough Council, Draft Local Toilet Strategy – consultation report*³.

All feedback received has informed the final version of this strategy.

How does it fit with other Council priorities and services?

The Council is committed to a clear vision in which Caerphilly County Borough is a distinctive place with vibrant communities and equal opportunity for everyone to fulfil their potential. This public toilet provision strategy can contribute to that, supporting a number of the Well-being Objectives within the Council's Corporate Plan 2018-23 to make the vision a reality:

- Promote a modern, integrated and sustainable transport system that increases opportunity,
- promotes prosperity and minimises the adverse impacts on the environment;
- Creating a county borough that supports a healthy lifestyle in accordance with the sustainable development principle within the Wellbeing of Future Generations (Wales) Act 2015;
- Support citizens to remain independent and improve their well-being.

More than that, as described earlier, publicly accessible toilets are needed by every one of us at some point when we are “away from home” and so provision touches on every area of the Council in some way and to some degree.

Looking back at historic provision of public toilet facilities in Caerphilly County to where are we now

At the time of preparing this strategy, the remaining five public toilets blocks located near the main public transport hubs at Caerphilly Bus Station, Blackwood Bus Station, Bargoed Bus Station, Ystrad Mynach bus stop and Risca were considered as part of the Council's Medium Term Financial Plan; to address a savings requirement of £15.5m faced by the Council for the 2019/20 financial year.

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The difficult decision to close all the remaining public toilet blocks to facilitate savings was made by Council in February 2019. With this backdrop, the toilet blocks have therefore been omitted from the provision within this strategy. Information has been fixed to the closed premises, indicating the nearest toilets that are available for public use. Historically in order to encourage local businesses to open up their toilets and increase the number of toilets available for public use Welsh Government (WG) offered a Community Toilet Scheme Grant that was administered by local government. Businesses were offered an annual recompense payment of up to £500. In 2014/15 this funding was transferred to WG Revenue Support Grant and the Council ceased to support a Community Toilet Scheme.

Who provides local/public toilets?

Providing toilet facilities in separate buildings has been the model for many decades and this approach may still have a role in certain circumstances. However, there are increasing benefits from co-located provision in existing buildings wherever possible to reduce some of the negative aspects such as anti-social behaviour and vandalism and the associated costs.

Commercial providers in retail centres with extended opening hours and in entertainment venues and visitor attractions have an important role to play in satisfying the needs of their customers and the public as a whole. The case for publicly accessible toilets in a wider variety of community buildings will become stronger. This draws in a wider range of potential partners to fund and manage them.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, has closed down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Local councils are no longer the only providers of toilet facilities; the section below describes other providers and options. A combination of these forms part of this strategy to help achieve the aims and objectives outlined later.

A - Council-owned

a) Stand-alone – council managed

These are what many people would consider traditional public toilets. They have usually been stand-alone, purpose-built buildings providing separate areas for Ladies, Gents and more recently an accessible unit for disabled people and baby changing facilities. Councils have been responsible for the maintenance, management and cleaning, of such facilities. However, as noted above austerity measures have resulted in closure of such facilities, with more emphasis being placed on facilities described below. Please refer to the current position outlined in page 9.

b) Within council facilities, offices and green spaces

Toilet facilities may be made available to the general public where the individual location, access and circumstances allow, such as the Caerphilly Tourist Information Centre, libraries, sports centres and some council offices. There are also toilets located at some parks and countryside settings. This is part of a wider need to ensure that all services offered are accessible by all members of the community. A list of council premises with toilets available for public use is detailed in Appendix 1.

B - Commercial / Retail sector provision

Many toilet facilities provided by commercial and retail businesses have been primarily or solely for use by customers. Some shop managers in town centres understand that people come in to use the toilets and recognise that this may lead to people buying goods whilst inside. Most visitor and tourist attractions and entertainment venues such as cinemas provide toilet facilities. It is accepted that the public depend on such facilities.

C – Voluntary schemes via private providers

Some local retailers have volunteered to make toilets accessible to both customers and other members of the public. These are available in addition to existing council-run or other public toilet facilities. They are county wide but based particularly in town centres and other areas where people stay for 2 or more hours. They have the benefit of providing safe, clean and accessible toilets, available during the partners' opening hours. Toilets can be used without having to make a purchase. They are regularly inspected by council officers to ensure they meet appropriate standards. However, proprietors reserve the right of admission in exceptional circumstances.

Local cafes etc. were surveyed to establish whether they wished to participate in a voluntary scheme that would allow members of the public to access their customer toilets. A limited number of the food business operators responded to the survey.

At the time of preparing this strategy, a total of seven premises located across the county borough indicated that they are prepared to participate in a formal scheme in which they would be required to display a sticker in their window and did not want to be identified via a mapping system or app. In addition, several business operators recognised that non-paying customers do actually use their facilities and such practice would be allowed to continue, however they declined to be added to the mapping data and to participate in a formal scheme.

Larger national retailers were also surveyed to seek an agreement in principle that their toilet facilities could be used by the general public. Those that responded declined such an agreement. However, feedback obtained from the needs assessment survey, indicates that the public do in fact use and rely on facilities provided by the larger stores such as the supermarkets. Furthermore, respondents indicated that such facilities are of a good quality and are hygienic.

Primary health care providers, the Aneurin Bevan University Health Board and healthcare premises including doctors GP surgeries, dentists and opticians etc. have been encouraged to make their toilets available and to be mapped and sign posted for public use; 3 have so far agreed to participate.

Mapping locations

This is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.



Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government.

The British Toilet Association also recommends that signs be fitted on the outside with information like opening hours, contact information for reporting problems and the specific facilities provided inside, such as whether there is a baby-changing room.

The Council will periodically review and update the Welsh Government “Lle” data repository to allow access to accurate information by guide and map publishers, residents and visitors.

Once we have identified the toilets that will be publicised as available for use by the general public, Caerphilly CBC will prepare a dataset to a given specification, and make it available as open data on the council website. The dataset will consist of the location and specified characteristics of the identified toilets. This data will also be consumed by the Welsh Government system and joined to other LA datasets to produce the national dataset for the Lle map.

Lle is a geo-portal that serves as a hub for data and information covering a wide spectrum of topics, but primarily around the environment. Lle will generate all-Wales maps based on the datasets provided by local authorities that can be configured to focus on either the national picture, or on more local areas. The data included in the Lle map will be available as an open data service accessible to everyone. The link to the Lle portal is below.

<http://lle.gov.wales/home>

The Welsh Government has not developed an app as many people are unable to use a smartphone for a number of reasons. It is more appropriate to focus on ensuring the information is available online through a wide range of websites and via traditional offline methods.

For data to be classed as open data it must be made available under an open licence. Within the Public Sector this can be achieved by publishing data under the Open Government Licence (OGL).

As the data provided by local authorities is to be made available as open data, it will be available for reuse by third parties, either directly from the local authority's own website, or via the joined dataset behind the Lle map. This might include other online map services, app developers or commercial interests, as well as being available for reuse by other public sector organisations.

The dataset will be available in Welsh and English. The public will be able to see and search the data as it appears on the Lle website, to see the whole of Wales or to look at particular areas.

Caerphilly CBC will generate its own maps from these open data feeds, and will embed the locally configured map into its own website. Caerphilly CBC will also show a link to the Lle map as a whole to assist people in searching the data for other areas they may be visiting.

Caerphilly CBC will, where appropriate use information sheets or leaflets to detail the locations and opening times of toilets available for public use.

What we learned from the public consultation about “assessment of needs”:

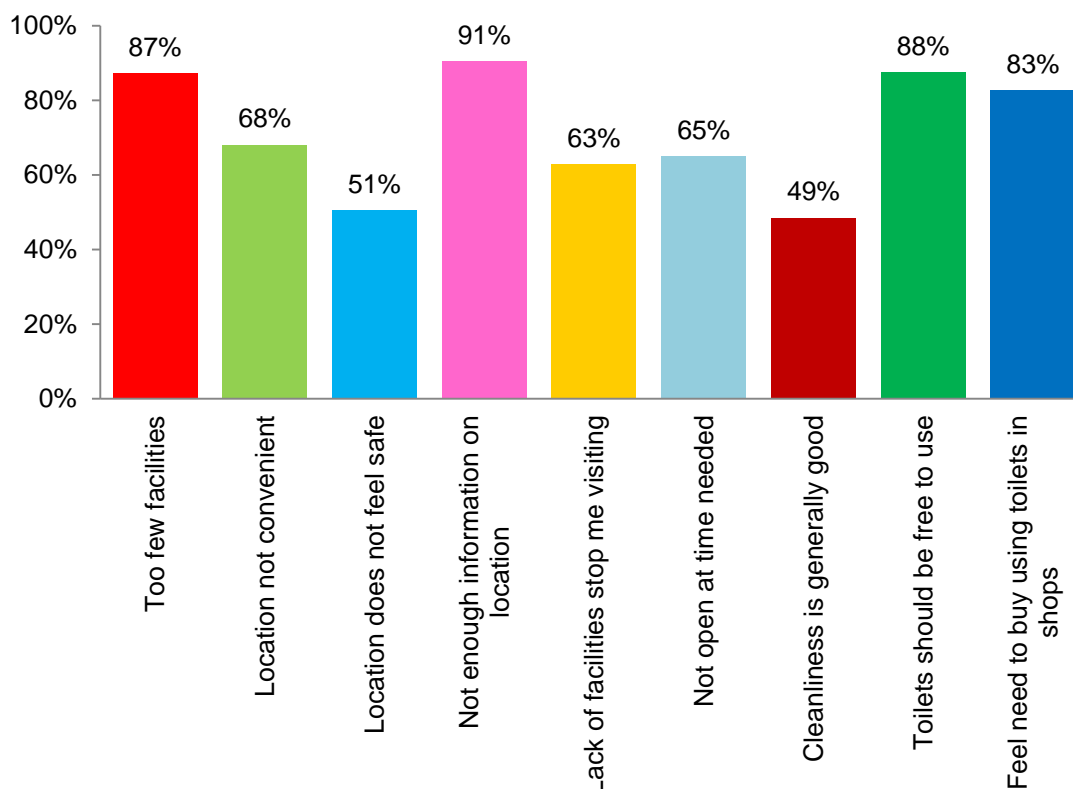
The full analysis of the public consultation is detailed in the *Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report*². A summary of the findings are detailed below. The following chart highlights the percentage of respondents who agreed or strongly agreed with each of the statements.

1 Overview of the Caerphilly County Borough area Demographic and Health Data <https://www.caerphilly.gov.uk/CaerphillyDocs/Public-protection/Local-Toilet-Strategy/CCBC-Demographic-and-Health-Data.aspx>

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Agreement with statements: Percentage who agree or strongly agree



Respondents were also asked to provide details of any specific issues with the provision of toilets or changing facilities in Caerphilly county borough. A full summary of the responses is provided in Annex 7 of the above report. A summary of the main themes is given below:

- There are no changing facilities with hoists for individuals with disabilities
- There is a lack of toilet facilities in public parks and where they are available quality and opening hours is an issue
- There are too few public toilet facilities available and where there are public toilets they are generally of poor quality with few exceptions.
- More information needs to be made available about where toilets for public use are available and opening hours.
- Most respondents felt that toilets should be free to use

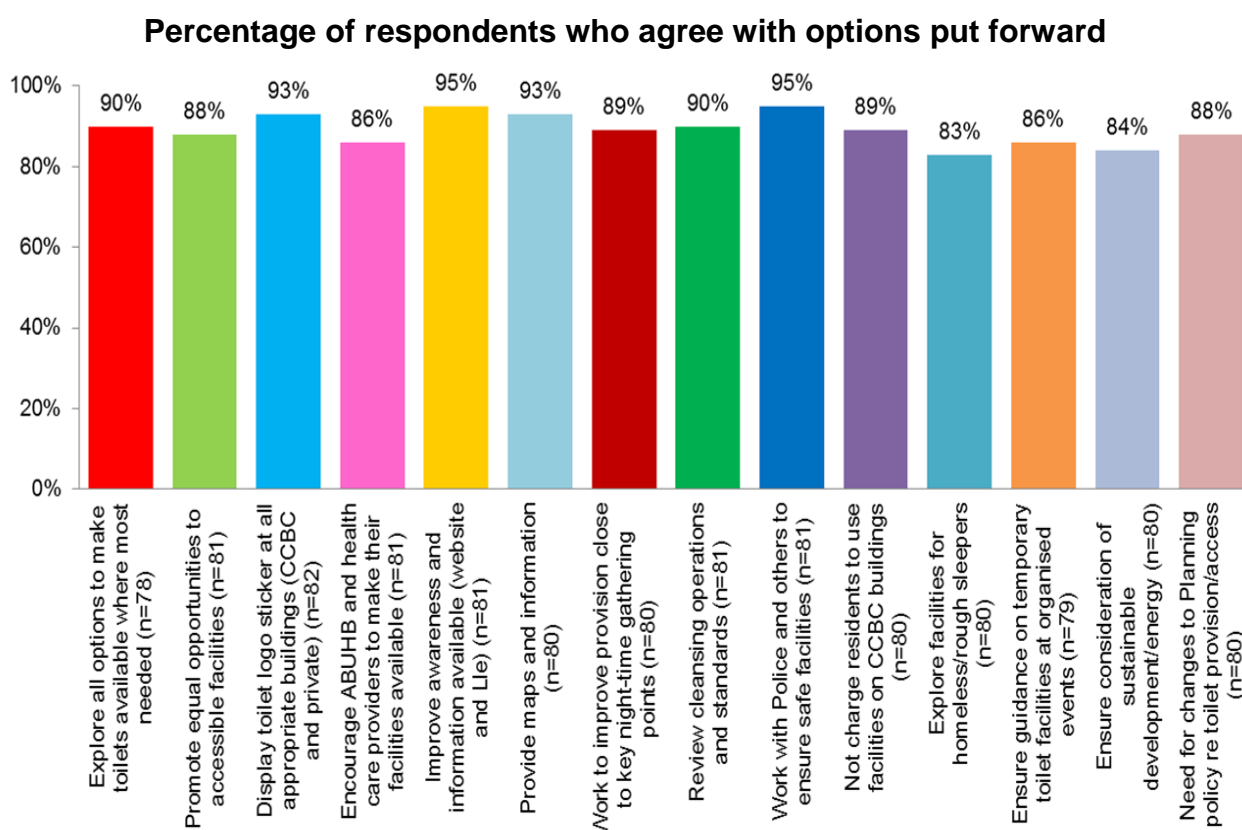
Respondents were asked what they would prefer as the best way to find out about where the nearest toilet and changing facilities are located when they are out and about. Just over half of respondents said that a sticker or poster displayed in the window of premises where facilities are available was their preferred option, with just over a quarter preferring the option of an app on their mobile phone.

Respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. The issues raised included the need for separate toilets for men and women due to women often having children with them, problems relating to a range of disabilities, the need to take pushchairs or prams into toilets and have appropriate changing facilities available.

What we learned from the public consultation regarding the draft final strategy:

A public consultation exercise was undertaken between the 14th December 2018 and the 8th March 2019 to collect views regarding the content of the draft strategy; *Caerphilly County Borough Council Draft Local Toilet Strategy - Consultation Report*³. 83 responses were received and analysed.

Analysis of responses indicates that there was strong agreement with each of the proposed options although caution should be taken when interpreting the results as the total number of responses to the survey was low. Refer to graph below:



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3 Caerphilly County Borough Council, Draft Local Toilet Strategy - Consultation Report <https://www.caerphilly.gov.uk/CaerphillyDocs/Public-protection/Local-Toilet-Strategy/Consultation-Report.aspx>

Those who disagreed with any of the options were asked to give their reasons for this. Respondents were also asked to identify anything that is missing from the list and highlight whether their responses had been influenced due to any of the protected characteristics under the Equality Act 2010.

Key themes included:

- A general disagreement with the proposed closure of Council run facilities in town centres, specifically, Blackwood, Ystrad Mynach and Risca.
- Concerns related to the lack of alternative provision, particularly at transport hubs and the need to work with transport providers
- A number felt that reliance on businesses to provide facilities was impractical (inaccessible, health and safety reasons) or unlikely (lack of incentive for businesses).
- Ensuring that older people, those with disabilities and certain medical conditions and young families are not disproportionately disadvantaged when closing Council run facilities by taking appropriate mitigating actions e.g. a number of comments made reference to those who need accessible toilets via a RADAR key
- Providing information on the location of facilities is important but there were concerns over relying solely on websites and mobile phone technology
- A small number felt that introducing a small charge would be appropriate for clean facilities
- A number commented that the proposals to close Council run public conveniences were counter to a number of other CCBC strategies and policies.

It should however be noted that the last consultation exercise was run almost in parallel with the public consultation on the Medium Term Financial Plan (MTFP); which included a proposal to close five blocks of public toilets across the county borough. Many of the respondents associated the closure of the public toilets with the Local Toilet Strategy, as such much of the above feedback from the consultation exercise relates to the removal of existing provision, particularly facilities for disabled persons. On the basis that this strategy makes reference to the closure of the public toilets; it has not been necessary to amend the strategy as a direct result of comments received.

Over the next two years, the Council intends to address the above feedback by facilitating the provision of local toilets as follows:

- **Enough facilities for the local population and users**

The town centres are the most popular destinations identified by the needs assessment and they are the main transport hub for people arriving by train or bus. Therefore provision should be primarily for visitors in areas of such high volume footfall.

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The footfall data is collected for the Council under licence by PFM Footfall Intelligence using electronic pedestrian counting equipment known as footfall cameras. There are six such systems in place at Bargoed, Blackwood, Caerphilly, Risca, Ystrad Mynach and Newbridge.

The table below illustrates the footfall data collected in these larger towns. Footfall per town Centre (42 weeks data captured during 2018)						
Town Centre	Bargoed	Blackwood	Caerphilly	Newbridge	Risca	Ystrad Mynach
Total visitors	434,847	1,297,445	1,052,313	311,351	334,166	576,314
Total visitors per week (/42)	10,353	30,891	25,055	7,413	7,956	12,721
Total visitors per day (/7)	1,479	4,413	3,579	1,059	1,136	1,960

The above data does not differentiate between males and females, therefore it is assumed that the footfall will include a ratio of 50:50 split of males to females. It also assumes the numbers are equally divided across the full week, whereas in reality, the numbers are possibly higher on Saturday and less on days where businesses may close for half day trading.

The BTA makes recommendations on the number of toilet facilities needed in an area based on population density, gender mix and footfall. The ideal level is recommended as 1 cubicle per 550 females and 1 cubicle or urinal per 1100 males, which is a ratio of 2:1 in favour of women. One accessible toilet and also one baby change facility should be provided for every 10,000 population. However, given that the total population footfall numbers are captured over a full day, it is assumed that visitor numbers are staggered across the day and therefore relatively low at any given point through the day, i.e. the visitors do not all congregate at the same time. Therefore having regard to the number and location of premises detailed in Appendix 1, it is apparent that the provision of toilets via council premises and private providers is adequate in some areas but could be improved in other areas. Furthermore, this provision may not meet the demands for accessible/disabled toilets and changing places. This is an issue that the Council will take into consideration when reviewing future developments in and around town centres.

- **Facilities accessible to all, at all practicable locations**

Caerphilly CBC will promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.

- **Facilities suitable for the location (including parks and green spaces)**

Council provision will be primarily for shoppers and visitors in areas of high volume footfall and some larger parks. Parks attract residents and tourists and can often include children's play areas; it is unlikely that there will be other facilities close by which people can use, whilst enjoying the park.

Local shopping centres generally include mixed retail shopping which are often small/medium local businesses (rather than large retail chains) and are areas where people are encouraged to stay for a length of time.

To encourage and promote sustainability, a compost toilet has been provided at the Aberbargoed Nature Reserve.

- **Easily found facilities with good direction signage and individual facility information signs**

Locations of toilets are detailed in Appendix 1 and illustrated via a map on the Caerphilly County Borough Council website. The Council will improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.

The toilet logo sticker will be displayed at entrances at all Council buildings and private businesses that have agreed to being mapped.

Health provider premises will be encouraged to also participate and display the toilet logo.

- **To provide accessible information**

Caerphilly CBC will provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.

Our website includes a section where you can find a list of the Council provided toilets and information about the individual facilities. These webpages include a link to interactive mapping to help people find the exact location if they are travelling to an unfamiliar area.

This information will be kept up-to-date so it can also be used by the Council and independent publishers of apps, visitor guides, tourist maps etc.

- **Distance-related provision**

An additional method of estimating toilet need is through the BTA recommendation that people should not have to walk more than 500m to a toilet facility. This distance will be factored in to future considerations.

- **Tourist-related provision:**

There are people who will have a need for “somewhere to go” whilst visiting our area. The significant number of tourists visiting Caerphilly and the surrounding visitor attractions throughout the year also places considerable additional demands for toilets

There is a further recommendation that the size of facilities should be adequate for the number of people expected to use the toilets without overcrowding or undue waiting times.

A standard based on Pedestrian flow count (footfall) figures with the BTA female to male toilet ratios will be applied where it is practicable to do so. Pedestrian flow counts are carried out regularly by the Council.

- **Evening/overnight services at key locations where specific need is established**

Anti-social and drug-related misuse, vandalism and graffiti damage to Council public toilets in the past have led to most facilities being locked up at a scheduled time in the early evening to prevent this. Facilities provided by shops and others are normally limited to the place's opening hours for safety and security reasons. Due regard will be made to such issues when undertaking future reviews.

Development of the night time economy and changes in demographics and human activity in town centres means they have now become leisure and entertainment hubs rather than predominantly centres for retail/commercial trade.

Night time economy growth has unfortunately led to an increase in drug and alcohol-related anti-social behaviour (acts) which includes 'street fouling' and the need for night toilet facilities. It is recognised that publicly accessible facilities need to be in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.

- **Clean, safe and well maintained facilities**

Caerphilly CBC will review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources. Continue to work with the Police and residents, community groups and others to ensure that the facilities are as safe as possible.

Toilets within Council buildings will be signposted for public use. (Except for schools, care homes and other buildings where the facilities are located in areas not accessible to the public).

- **Non-charging**

The council will not charge residents to use toilet facilities in buildings where there is provision. Other providers are entitled to charge, if they deem it appropriate to do so.

- **Liaise with Town and Community Councils, business groups and other stakeholders regarding the needs**

Caerphilly CBC will continue to work with Town and Community Councils to provide toilets in as many locations as possible.

- **Maximised availability through Council, partnership and commercial provision**

The Council will continue to work with local businesses to promote use of their toilet facilities; and will explore options to increase local toilet provision through sponsorship, advertising and partnership working.

Powers may be used to ensure that public toilets are provided and maintained for public use in relevant commercial premises. The Local Government (Miscellaneous Provisions) Act 1976 section 20 allows a local authority to require any business classed as a place of entertainment or selling food and drink to the public for consumption on the premises, to provide public toilets. Consideration will be afforded to adopting these powers and exercising them where possible.

- **Tackling homelessness**

Explore options for providing facilities for the homeless/rough sleepers.

- **Provision of adequate toilet facilities by the promoters/organisers at one-off events**

Toilet facilities for people attending special, one-off outdoor events need to be considered, whether through temporary installations or through the use of existing facilities at or near the event location, by agreement with the Council.

The Events Safety Advisory Group provides guidance for event organisers. Events often include the use of land for events in the open, including highways under the direct control of the Council. Advice and guidance on temporary toilet facilities is provided as part of a consistent, proactive and integrated approach to the provision of support and regulatory functions for events, as well as ensuring compliance with Health and Safety standards.

- **Sustainable provision within the budget available**

The Council is committed to sustainability in its own operations as well as across the county more widely through climate change and carbon management plans.

The current national and local financial position is under increasing pressure and will remain so for a number of years. There is little prospect of the Council being able to allocate any substantial increase in capital or revenue funding to this non-statutory service and the ongoing impacts of austerity continue to impose a downward pressure on these budgets.

Any capital or revenue commitment will need to be supported through a business-case approach, taking account of full costs and possible income sources.

The above items are summarised in the following action plan:

Caerphilly CBC will:

1. Explore all options available including working with the private sector, voluntary services and Community and Town Councils to make more local toilets available in places where they are most needed.
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make the facilities available to the public, participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
5. Improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.
8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.
9. Continue to work with the Police and residents, community groups and others to ensure that the facilities are as safe as possible.
10. Not charge residents to use toilet facilities in council buildings where there is provision.
11. Explore options for providing facilities for the homeless/rough sleepers.

12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.

Potential options that have been ruled out, including the reasons why:

- **Letting policies**

The Council could possibly consider options to introduce a clause in leasing agreements whereby when the Council is letting its own property to a suitable business like a shop or café, to include public access to toilet facilities. However, whilst this could be considered for the small number of shop units leased out, tenants may well raise issues around cleaning, maintenance and availability and the requirement could conceivably deter prospective tenants from taking a lease.

- **Late Night Levy**

The council could explore the options and powers to introduce a charge for premises that have a late alcohol licence. However, a House of Commons review of the levy in April 2017 suggested that it should be scrapped. Only 8 Local Authorities in England and Wales (out of a predicted 94) have introduced a levy since 2013 and one has since removed it . The levy did not generate the amount of income expected even when introduced in areas with a large night time economy. Many premises have late licences but use them infrequently for specific events or at certain times a year. Many applied to change their hours rather than pay the levy. There has to be a wide consultation and discussions with the Police and Crime Commissioner before implementing and approval by Licensing Committee and Council. At least 70% of any income has to go to the police, 30% can be used by the Local Authority .

Uses of the income have to be in line with specific objectives and publicised each year. Toilet provision for the night time economy could be included under public nuisance but would have to be part of a number of initiatives on crime reduction; public safety etc. and that would reduce the amount of income available for that function.

Analysis of current relevant premises around Caerphilly town centre has been undertaken to estimate likely income for that area. The levy is set by Government and based on rateable value, band A premises are circa £299 a year, band B £768, band C £1259. The majority of relevant premises are in the Band B bracket.

16 premises could be caught by the scheme i.e. those currently operating after midnight. Of the 16 premises, 5 are late night refreshment establishments. Based on the rateable value of these premises total income generated would be £14,464. The Police allocation of 70% equates to £10,124 and the local authority allocation of 30% would equate to just £4339. The Local Authority can deduct costs for administering the levy before apportioning the 70/30 split of the remaining income so in reality amounts would be even lower.

A number of the premises would vary their licences in order that their permitted activities ceased at midnight and therefore would not be caught by any levy. There are no current levies in place in Wales.

A night time levy is therefore is not considered to be a viable option for Caerphilly county borough as there is not the volume of premises to generate enough income to make a levy worthwhile after having regard to cost involved in establishing, monitoring and reporting on such a scheme.

- **Future needs provided by the commercial sector through Council strategy and planning channels**

Community Infra-structure Levy enables the Caerphilly Local Planning Authority to raise funds from developers undertaking new building projects in their area. The funds can be used for a wide range of infrastructure costs, such as education, healthcare, police and fire and rescue that is needed as a result of new housing for example. This may be one way to secure funding for future public toilet provision within or near new developments, on a need and demand-driven basis and depending on the prioritisation between new infrastructure needs. Consideration will be given to including local toilet provision in new schemes devised under the Community Infra-structure Levy. Whilst the creation of facilities may be feasible, the conditioning of ongoing maintenance, servicing and cleaning etc. may be problematic. However, each case will be considered on its individual merits.

- **Major Development proposals (*Planning conditions*)**

Some large-scale commercial developments that are going to include cafes, bars, shops, entertainments for example, could possibly be required, as a Planning condition, to allow general public access to any toilet facilities that are being built in the premises.

However, there is no policy support at national level for the imposition of planning conditions to allow the general public access to toilet facilities at private commercial premises. Therefore any such condition would fail the test that it must be necessary to make the development acceptable from a planning point of view.

Location of Council Toilets

Location	Post code
Aberbargoed Education Centre	NP120BD
Abercarn Cemetery	NP115JS
Abercarn Library	NP115DT
Abertridwr Library	CF834EJ
Abertridwr Welfare Park	CF834AG
Bargoed Library (inc Customer Services)	CF818QR
Bedwas Cemetery	CF838DR
Bedwas Leisure Centre	CF838BJ
Bedwas Library	CF838BJ
Bedwellty Cemetery	NP120BD
Blackwood Library (inc Customer Services)	NP121AJ
Blackwood Miners Institute	NP121BB
Caerphilly Leisure Centre	CF833SW
Caerphilly Library (inc Customer Service Centre)	CF831JL
Caerphilly Morgan Jones Park	CF831AB
Cefn Fforest Leisure Centre	NP123JR
Centre of Sporting Excellence	CF827EP
Cwmcarn Forest Drive	NP117FE
Dan-y-graig Cemetery	NP116DL
Heolddu Leisure Centre	CF819GF
Llanbradach Library	CF833LB
Llancaiaich Fawr	CF466ER
Nelson Library	CF466NF
New Tredegar Leisure Centre	NP246XF
New Tredegar Library	NP246EF
Newbridge Leisure Centre	NP115FE
Oakdale Library	NP110HN
Parc Cwm Darran Centre	CF819NR
Parc Cwm Darran, Campsite	CF819NR
Penallta Country Park	CF827GN
Pengam Library	NP123AB
Pen-y-Fan Pond Country Park	NP113AZ

Location of Council Toilets /cont'd

Location	Post code
Pontllanfraith Leisure Centre	NP122DA
Rhymney Library	NP225NU
Risca Leisure Centre	NP116GH
Risca Library (inc Customer Services)	NP116BW
Risca Old Cemetery & Chapel	NP117AH
Sirhowy Valley Country Park	NP117BD
St Cenydd Leisure Centre	CF832RP
Sue Noake Leisure Centre	CF828AA
The Kiosk, Ystrad Mynach Park	
The Visitor Centre, Caerphilly	CF831JL
Ty Penallta Corporate Offices (inc Customer Services)	CF827PG
Waunfawr Park Kiosk and Community Garden	NP117PH
Winding House	NP246EG
Ystrad Mynach Library	CF827BB

Location of Private Business providers:

Location	Post code
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE
Le Café – 103 High Street, Blackwood	NP12 1PN
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG
Tyfu Café – 97 Cardiff Road, Caerphilly	CF83 1FQ
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW
Chat and Snack – 132 Newport Road, Cwmcarn	NP11 7LZ

Location of Health Care Providers:

Location	Post code
Court House Medical Centre Caerphilly	CF83 3GH
North Celynen Medical Centre Crumlin	NP11 4PQ
North Celynen Medical Centre Newbridge	NP11 4RA

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?															
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?	
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)				
										male only	female only	unisex	male only	female only	unisex		
Aberbargoed Education Centre	NP12 0BE	No	No	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No	No
Aberbargoed Library	CF81 9BB	No	No	Yes													
Abercarn Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No
Abercarn Library	NP11 5DT	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No	No
Abertridwr Library	CF83 4EJ	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No	No
Abertridwr Welfare Park		Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No	No	No
Bargoed Library (inc Customer Services)	CF81 8QR	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?															
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?	
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)				
										male only	female only	unisex	male only	female only	unisex		
Bedwas Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	Yes	No	No	No	No
Bedwas Leisure Centre	CF83 8BJ	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No		Yes
Bedwas Library	CF83 8BJ	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No		No
Bedwellty Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes		No
Blackwood Library (inc Customer Services)	NP12 1AJ	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No		No
Blackwood Miners Institute	NP12 1BB	Yes	Yes	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No		No
Caerphilly Leisure Centre	CF83 3SW	Yes	Yes	No	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No		No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?															
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?	
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)				
										male only	female only	unisex	male only	female only	unisex		
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	No	No	Yes	No	No	Yes	No	No	No	No	No	Yes	No	No	Yes	No
Caerphilly Morgan Jones Park		Yes	Yes	No	No	No	No	Yes	No	No	No	No	No	No	No	Yes	No
Cefn Fforest Leisure Centre	NP12 3JR	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	Yes	No	No	No	No
Centre of Sporting Excellence	CF82 7EP	Yes	Yes	No	No	No	No	Yes	Yes	No	No	Yes	No	No	No	No	Yes
Cwmcarn Forest Drive		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No	No
Dan-y-graig Cemetery	CF81 9HT	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?														
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Heolddu Leisure Centre	CF81 9GF	Yes	Yes	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	No	No	No	No
Llanbradach Library	CF83 3LB	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Llancaiach Fawr	CF46 6ER	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Nelson Library	CF46 6NF	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
New Tredegar Leisure Centre	NP24 6XF	Yes	Yes	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
New Tredegar Library	NP24 6EF	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Newbridge Leisure Centre	NP11 5FE	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?														
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Oakdale Library	NP11 0HN	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Parc Cwm Darran Centre	CF81 9NR	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Parc Cwm Darran, Campsite	CF81 9NR	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	Yes	No	No	Yes	No
Penallta Country Park	CF82 7GN	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Pengam Library	NP12 3AB	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Pen-y-Fan Pond Country Park	NP13 2DT	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Pontllanfraith Leisure Centre	NP12 2DA	Yes	Yes	No	No	No	No	No	No	Yes	Yes	No	No	No	No	No
Rhymney Library	NP22 5NU	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?														
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Risca Leisure Centre	NP11 6GH	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Risca Library (inc Customer Services)	NP11 6BW	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Risca Old Cemetery & Chapel	NP11 7AH	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No
Sirhowy Valley Country Park	CF83 2RP	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
St Cenydd Leisure Centre		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	Yes
Sue Noake Leisure Centre		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?														
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
The Kiosk, Ystrad Mynach Park	CF83 1JL	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No
The Visitor Centre, Caerphilly		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Waunfawr Park Kiosk and Community Garden		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No
Winding House	NP24 6EG	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?														
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Ystrad Mynach Library	CF82 7BB	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	Yes	Yes	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP2 4EE	No	No	Yes	No	No	No	No	No	NO	No	Yes	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?														
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Le Café – 103 High Street, Blackwood	NP12 1PN	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Tyfu Café	CF83 1FQ	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

		What facilities are available?															
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						Do you have a changing place incorporating adult changing facilities, hoists etc. for people with profound disabilities and their carers?	
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)				
										male only	female only	unisex	male only	female only	unisex		
Chat and Snack – 132 Newport Road, Cwmcarn	NP11 7LZ	No	No	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No	No
Court House Medical Centre Caerphilly	CF83 3GH	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No	no
North Celynen Medical Centre Crumlin	NP11 4PQ	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No	No
North Celynen Medical Centre Newbridge	NP11 4RA	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No	No	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Aberbargoed Education Centre	NP12 0BE	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times	No fixed times
Aberbargoed Library	CF81 9BB	00.00	00.00	9.30 14.00	13.00 18.00	9.30 14.00	13.00 17.00	9.30 14.00	13.00 17.00	00.00	00.00	00.00	00.0	00.00	00.00
Abercarn Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Abercarn Library	NP11 5DT	09:30 14.00	13.00 17:00	00:00	00:00	09:30 14.00	13.00 18:00	09:30 14.00	13.00 17:00	00:00	00:00	00:00	00:00	00:00	00:00
Abertridwr Library	CF83 4EJ	09:30 14.00	13:00 18.00	09:30 14.00	13:00 17.00	00:00	00:00	14:00	18:00	09:30 14.00	13:00 17.00	09:30	13:00	00:00	00:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Abertridwr Welfare Park		07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	00:00	00:00
Bargoed Library (inc Customer Services)	CF81 8QR	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30	16:00	00:00	00:00
Bedwas Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Bedwas Leisure Centre	CF83 8BJ	17:00	22:30	17:00	21:30	17:00	22:30	17:00	21:30	17:00	22:00	09:00	16:00	00:00	00:00
Bedwas Library	CF83 8BJ	09:30 14:00	13:00 17:00	14:00	18:00	09:30 14:00	13:00 18:00	00:00	00:00	09:30 14:00	13:00 17:00	09:30	13:00	00:00	00:00
Bedwellty Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Blackwood Library (inc Customer Services)	NP12 1AJ	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30	16:00	00:00	00:00
Blackwood Miners Institute	NP12 1BB	10:00	19:45	10:00	19:45	10:00	19:45	10:00	19:45	10:00	19:45	10:00	12:45	00:00	00:00
Caerphilly Leisure Centre	CF83 3SW	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	07:15	18:00	07:15	22:00
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	09:30 13:00	14:00 17:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30	16:00	00:00	00:00
Caerphilly Morgan Jones Park		07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00
Cefn Fforest Leisure Centre	NP12 3JR	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	09:00	15:30

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Centre of Sporting Excellence	CF82 7EP	07:00	21:30	07:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	08:00	18:00	08:00	18:00
Cwmcarn Forest Drive		09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Dan-y-graig Cemetery	CF81 9HT	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Deri Library		09:30 13:00	14:00 18:00	00:00	00:00	09:30 14:00	13:00 18:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00
Heolddu Leisure Centre	CF81 9GF	09:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	09:00	21:00	09:00	17:00	09:00	17:00
Llanbradach Library	CF83 3LB	00:00	00:00	00:00	00:00	09:30 14:00	13:00 18:00	00:00	00:00	09:30 14:00	13:00 18:00	00:00	00:00	00:00	00:00
Llancaiach Fawr	CF46 6ER	00:00	00:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Machen Library		00:00	00:00	09:30 14:00	13:00 18:00	00:00	00:00	09:30 14:00	13:00 18:00	00:00	00:00	09:30	13:00	00:00	00:00
Nelson Library	CF46 6NF	09:30 14:00	13:00 18:00	00:00	00:00	09:30 14:00	13:00 18:00	00:00	00:00	09:30 14:00	13:00 17:00	09:30	13:00	00:00	00:00
New Tredegar Leisure Centre	NP24 6XF	15:30	21:00	09:30	21:00	09:30	21:00	15:30	21:00	09:30	21:00	15:30	20:00	10:00	14:00
New Tredegar Library	NP24 6EF	09:30 14:00	13:00 18:00	00:00	00:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 18:00	00:00	00:00	00:00	00:00
Newbridge Leisure Centre	NP11 5FE	06:30	22:00	06:30	22:00	06:30	22:00	06:30	22:00	06:30	22:00	08:00	18:00	08:45	21:00
Oakdale Library	NP11 0HN	00:00	00:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	00:00	00:00	09:30 14:00	13:00 17:00	00:00	00:00	00:00	00:00
Parc Cwm Darran Centre	CF81 9NR	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Parc Cwm Darran, Campsite	CF81 9NR	09:00	17:00	07:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Penallta Country Park	CF82 7GN	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Pengam Library	NP12 3AB	00.00	00.00	9.30 14.00	13.00 18.00	00.00	00.00	9.30 14.00	13.00 18.00	00.00	00.00	00.00	00.0	00.00	00.00
Pen-y-Fan Pond Country Park	NP13 2DT	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00
Pontllanfraith Leisure Centre	NP12 2DA	10:00	22:00	10:00	22:00	10:00	22:00	10:00	22:00	13:00	22:00	10:00	18:00	10:00	18:00
Rhymney Library	NP22 5NU	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 17:00	00.00	00.00	00:00	00:00
Risca Leisure Centre	NP11 6GH	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	07:45	19:30	07:45	19:30
Risca Library (inc Customer Services)	NP11 6BW	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30 14:00	13:00 17:00	09:30	16:00	00:00	00:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Risca Old Cemetery & Chapel	NP11 7AH	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Sirhowy Valley Country Park	NP11 7BD	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
St Cenydd Leisure Centre		16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	09:00	17:00
Sue Noake Leisure Centre		17:00	22:00	17:00	22:00	17:00	21:00	17:00	22:00	17:00	21:00	10:00	16:00	10:00	16:00
The Kiosk, Ystrad Mynach Park	CF83 1JL	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	00:00	00:00	00:00	00:00
The Visitor Centre, Caerphilly		10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	00:00	00:00	00:00	00:00
Waunfawr Park Kiosk and Community Garden		07:30	19:00	07:30	19:00	07:30	19:00	07:30	19:00	07:30	19:00	12:00	16:00	12:00	16:00
Winding House	NP24 6EG	00:00	00:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	11:00	16:00	00:00	00:00
Ystrad Mynach Library	CF82 7BB	09:30 14:00	13:00 17:00	09:30 14:00	13:00 18:00	09:30 14:00	13:00 17:00	09:30	14:00	09:30 14:00	13:00 18:00	09:30	13:00	00:00	00:00
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	00:00	00:00	00:00	00:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE	09:30	15:00	09:30	15:00	00:00	00:00	09:30	15:00	00:00	00:00	00:00	00:00	00:00	
Le Café – 103 High Street, Blackwood	NP12 1PN	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	00:00	00:00
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	00:00	00:00	00:00	00:00	10:00	16:00	10:00	16:00	00:00	00:00	00:00	00:00	00:00	00:00
Tyfu Café	CF83 1FQ	08:30	15:00	08:30	15:00	08:30	15:00	08:30	15:00	08:30	15:00	00:00	00:00	00:00	00:00
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	00:00	00:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Chat and Snack Café	NP11 7LZ	09:00	15:00	09:00	15:00	09:00	13:30	09:00	15:00	09:00	15:00	00:00	00:00	00:00	00:00
Court House Medical Centre, Caerphilly	CF83 3GH	8:30	18:30	8:30	18:30	8:30	18:30	8:30	18:30	8:30	18:30	00:00	00:00	00:00	00:00
North Celynen Crumlin	NP11 4PQ	8:00	18:30	8:00	18:30	7:30	19:00	8:00	18:30	8:00	18:30	00:00	00:00	00:00	00:00
North Celynen Newbridge	NP11 4RA	8:00	13:00	8:00	13:00	8:00	13:00	8:00	13:00	8:00	13:00	00:00	00:00	00:00	00:00

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Seasonal Opening Arrangements

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Aberbargoed Education Centre	NP12 0BE	No	Yes	Toilets only open when centre in use. Centre not permanently staffed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Abercarn Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No
Abercarn Library	NP11 5DT	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Abertridwr Library	CF83 4EJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Abertridwr Welfare Park		No	Yes	Summer opening times provided (1st June-30th September). CLOSED Winter opening hours (1st October-31st May)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bargoed Library (inc Customer Services)	CF81 8QR	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bedwas Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No
Bedwas Leisure Centre	CF83 8BJ	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Bedwas Library	CF83 8BJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bedwellty Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No
Blackwood Library (inc Customer Services)	NP12 1AJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Blackwood Miners Institute	NP12 1BB	No	Yes	During the Summer Holidays close at 18:00 Monday-Friday and closed Sat-Sun	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Caerphilly Leisure Centre	CF83 3SW	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Caerphilly Morgan Jones Park		No	Yes	Summer opening times provided (25th May-2nd September). Winter opening hours (3rd September-24th May) Mon-Thurs 7:30-15:30 Friday 7:30-14:30.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Cefn Fforest Leisure Centre	NP12 3JR	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Centre of Sporting Excellence	CF82 7EP	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Cwmcarn Forest Drive		No	Yes	During October to Easter close 16:30 on a Friday	Yes	Yes	Yes	No	No	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Dan-y-graig Cemetery	CF81 9HT	Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes
Heolddu Leisure Centre	CF81 9GF	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Llanbradach Library	CF83 3LB	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Llancaiach Fawr	CF46 6ER	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes
Nelson Library	CF46 6NF	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
New Tredegar Leisure Centre	NP24 6XF	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
New Tredegar Library	NP24 6EF	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Newbridge Leisure Centre	NP11 5FE	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Oakdale Library	NP11 0HN	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Parc Cwm Darran Centre	CF81 9NR	Yes	Yes	Summer opening times only April to September	Yes	Yes	Yes	No	No	No	No	No	No
Parc Cwm Darran, Campsite	CF81 9NR	Yes	Yes	Toilets for campsite residents only	Yes	Yes	Yes	Yes	No	No	No	No	No

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Penallta Country Park	CF82 7GN	No	Yes	Summer opening times provided (1st April -31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	No	No	No	No	No	No
Pengam Library	NP12 3AB	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pen-y-Fan Pond Country Park	NP13 2DT	Yes	Yes	Summer opening times provided (1st April to 31st September	Yes	Yes	Yes	No	No	No	No	No	No
Pontllanfraith Leisure Centre	NP12 2DA	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Rhymney Library	NP22 5NU	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Risca Leisure Centre	NP11 6GH	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Risca Library (inc Customer Services)	NP11 6BW	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Risca Old Cemetery & Chapel	NP11 7AH	Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No
Sirhowy Valley Country Park	CF83 2RP	No	Yes	Summer opening times provided (1st April -31st October). Winter opening hours (1st November-31st March) 8:30-16.00	Yes	Yes	Yes	No	No	No	No	No	No
St Cenydd Leisure Centre		No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sue Noake Leisure Centre		No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
The Kiosk, Ystrad Mynach Park	CF83 1JL	No	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-16:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The Visitor Centre, Caerphilly		No	No	No	Yes	Yes	Yes	No	No	No	No	No	No
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Waunfawr Park Kiosk and Community Garden		No	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-15:00	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

CAERPHILLY COUNTY BOROUGH COUNCIL – LOCAL TOILET STRATEGY 2019

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Winding House	NP24 6EG	No	No	Mid Nov until end of Feb	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Ystrad Mynach Library	CF82 7BB	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	No	No	No	No	No	No	No	No	No	No	No	No
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE	No	No	No	Yes	No	No	No	No	No	No	No	No
Le Café – 103 High Street, Blackwood	NP12 1PN	No	No	No	Yes	No	No	No	No	No	No	No	No

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	No	No	No	Yes	No	No	No	No	No	No	No	No
Tyfu Café	CF83 1FQ	No	No	No	Yes	No	No	No	No	No	No	No	No
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	No	No	No	Yes	No	No	No	No	No	No	No	No
Chat and Snack Café	NP11 7LZ	No	No	No	Yes	No	No	No	No	No	No	No	No
Court House Medical Centre, Caerphilly	CF83 3GH	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
North Celynen Crumlin	NP11 4PQ	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
North Celynen Newbridge	NP11 4RA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

EQUALITY IMPACT ASSESSMENT FORM

THE COUNCIL'S EQUALITIES STATEMENT

This Council recognises that people have different needs, requirements and goals and we will work actively against all forms of discrimination by promoting good relations and mutual respect within and between our communities, residents, elected members, job applicants and workforce.

We will also work to create equal access for everyone to our services, irrespective of ethnic origin, sex, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality, responsibility for any dependents or any other reason which cannot be shown to be justified.

NAME OF NEW OR REVISED PROPOSAL *	Caerphilly County Borough Council Local Toilets Strategy
DIRECTORATE	Communities
SERVICE AREA	Public Protection
CONTACT OFFICER	Ceri Edwards

***Throughout this Equalities Impact Assessment Form, 'proposal' is used to refer to what is being assessed, and therefore includes policies, strategies, functions, procedures, practices, initiatives, projects and savings proposals.**

INTRODUCTION

The aim of an Equality Impact Assessment (EIA) is to ensure that Equalities and Welsh Language issues have been proactively considered throughout the decision making processes governing work undertaken by every service area in the Council as well as work done at a corporate level.

It also helps the Council to meet its legal responsibilities under the Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011, the Welsh Language (Wales) Measure 2011 and supports the wider aims of the Well-being of Future Generations (Wales) Act 2015. There is also a requirement under Human Rights legislation for Local Authorities to consider Human Rights in developing proposals.

Specifically, Section 147 of the Equality Act 2010 is the provision that requires decision-makers to have 'due regard' to the equality implications of their decisions and Welsh Language Standards 88-97 require specific consideration of Welsh speakers under the Welsh Language Standards (No.1) Regulations 2015.

The Council's work across Equalities, Welsh Language and Human Rights is covered in more detail through the [Equalities and Welsh Language Objectives and Action Plan 2016-2020](#).

PURPOSE OF THE PROPOSAL

1	<p>What is the proposal intended to achieve? <i>(Please give a brief description of the purpose of the new or updated proposal by way of introduction.)</i></p> <p>The aim of this strategy is to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the Borough at locations where the need for such facilities has been identified.</p> <p>Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.</p> <p>Local authorities in Wales now have the responsibility to:</p> <ul style="list-style-type: none">• assess the need for toilet provision for their communities;• plan to meet those needs;• produce a local toilets strategy; and• review the strategy, update and publicise revisions. <p>Local authorities must prepare and publish their strategies within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress.</p> <p>The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities need to close down its traditional public toilet blocks. This strategy aims to mitigate</p>
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	<p>potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.</p> <p>The strategy includes locations and details of existing toilets for public use.</p>
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2	<p>Who are the service users affected by the proposal? <i>(Who will be affected by the delivery of this proposal? e.g. staff members, the public generally, or specific sections of the public i.e. youth groups, carers, road users, people using country parks, people on benefits etc.)</i></p> <p>The Local Toilets Strategy affects the public generally including those people that live, work in, or visits the county.</p>
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IMPACT ON THE PUBLIC AND STAFF

3	<p>Does the proposal ensure that everyone has an equal access to all the services available or proposed, or benefits equally from the proposed changes, or does not lose out in greater or more severe ways due to the proposals?</p> <p><i>(What has been done to examine whether or not these groups have equal access to the service, or whether they need to receive the service in a different way from other people?)</i></p> <p>The strategy aims to improve the provision of local toilets across the county for the benefit of all.</p> <p>Whilst some existing facilities might close others will be identified and made available for public use.</p> <p>All future provision will so far as reasonably practicable ensure geographic coverage across the county borough with emphasis placed on areas of higher usage such as highstreets and parks.</p> <p>The Council has contacted national retailers who operate within the Borough as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were extremely disappointing; no businesses located within the Borough volunteered to offer their toilet facilities to the public and to be mapped.</p> <p>A similar exercise was also conducted whereby the Council contacted 97 local businesses to ascertain whether they would be prepared to participate. Just 7 of these agreed to allow their facilities to be mapped and formally included in this strategy; however a few did comment that they would allow non-paying customers to use their toilets on request.</p> <p>In addition all primary health care providers including GP surgeries, dentists and opticians were contacted asking if they would be prepared to take part in the strategy; 3 agreed to participate.</p>
	<p>Actions required:</p> <ol style="list-style-type: none"> 1. Implement the strategy following Cabinet approval. 2. Take steps to mitigate any negative impacts identified following the two public consultation exercises.

4. What are the impacts of the proposals?					
Protected Group		Positive Impact?	Negative Impact?	No Specific Impact	What will the impact be? If the impact is negative how can it be mitigated? (action)
Sex	Male	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.
	Female	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral /accessible toilets.
Gender Reassignment	Transgender	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral /accessible toilets.
Religion					
Race					
Disability		X			<p>The strategy aims (where practical) to improve the quantity and quality of toilet and changing facilities for individuals with a disability across the county. New developments are required to provide facilities for disabled users.</p> <p>Toilets are more important to certain groups within society, including people with disabilities and people with particular needs (including certain medical problems). These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on disabled people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity. Details of toilet and changing facilities for individuals with a disability are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p>

					The strategy incorporates feedback following the two public consultation exercises
Sexual Orientation				X	
Age	Older People	X			<p>Toilets are more important to certain groups within society, including older people. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.</p> <p>The draft Strategy aims to provide (where practical) improved quantity and quality of toilets for the benefit of all users.</p> <p>Details of toilet facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p> <p>The strategy incorporates feedback following the two public consultation exercises.</p>
	Children and Younger People (Under 25)	X			<p>The draft Strategy aims to provide (where practical) improved quantity and quality of toilets for the benefit of all users.</p> <p>Details of toilet facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p> <p>The strategy incorporates feedback following the two public consultation exercises.</p>
Marriage & Civil Partnership				X	
Pregnancy &		X			The draft Strategy aims (where practical) to provide improved

Maternity					<p>quantity and quality of toilets for the benefit of all users including changing facilities for babies etc.</p> <p>Details of toilet facilities including changing facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p>
Socio-economic Background		X			<p>Caerphilly County Borough Council does not intend to charge for the use of toilets within council premises.</p> <p>The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.</p>

5	<p>In line with the requirements of the Welsh Language Standards. (No.1) Regulations 2015, please note below what effects, if any (whether positive or adverse), the proposal would have on opportunities for persons to use the Welsh language, and treating the Welsh language no less favourably than the English language.</p> <p><i>(The specific Policy Making Standards requirements are Standard numbers 88, 89, 90, 91, 92 and 93. The full detail of each Standard is available on the Equalities and Welsh Language Portal)</i></p> <p>The draft Local Toilets Strategy will not have any effect on opportunities for persons to use the Welsh language, and will not treat the Welsh language less favourably than the English language.</p> <p>The Strategy will adhere to the Welsh language standards in relation to signage, apps, resources, publications etc.</p>
	<p>Actions required: None</p>

INFORMATION COLLECTION

6	<p>Is full information and analysis of users of the service available?</p> <p><i>(Is this service effectively engaging with all its potential users or is there higher or lower participation of uptake by one or more groups? If so, what has been done to address any difference in take up of the service? Does any savings proposals include an analysis of those affected?)</i></p> <p>Caerphilly County Borough Council does not hold data regarding numbers of individuals that make use of the existing toilet facilities.</p> <p>The Council has undertaken two public consultation exercises. The first was undertaken during September 2018; designed to assess the needs of residents, and people visiting or working within the county borough. A total of 357 responses were received; the analysis of which is detailed in the <i>Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report</i> and used to inform the content of the draft strategy. The second public consultation exercise was undertaken between the 14th December 2018 and the 8th March 2019 to collect views regarding the content of the draft strategy. 83 responses were received and analysed; the analysis is detailed in <i>Caerphilly County Borough Council Draft Local Toilet Strategy - Consultation Report</i>. Analysis of the feedback from the consultations has informed the direction of the strategy.</p>
	<p>Actions required: None. A comprehensive list of consultees (including those with protected characteristics) is available in the <i>Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report</i>, via the council's website.</p>

CONSULTATION

7	<p>What consultation has taken place? <i>(What steps have been taken to ensure that people from various groups have been consulted during the development of this proposal? Have the Council's Equalities staff been consulted? Have you referred to the Equalities Consultation and Monitoring Guidance?)</i></p> <p>A multi-disciplinary group (including the Council's Equalities Officer) was established so that the strategy could be developed with input from a cross section of Local Authority services. This approach was considered vital in order to capture all available baseline line data and to maximise opportunities to improve toilet provision in the County Borough. Due regard was made to demographic and health data detailed in a separate report '<i>Overview of the Caerphilly County Borough area Demographic and Health Data</i>'.</p> <p>Engagement with other public bodies, community groups, private enterprise and the public was undertaken to understand what is currently on offer and how any gaps in this contribution can be mitigated.</p> <p>A public consultation was undertaken throughout September 2018 to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:</p> <ul style="list-style-type: none"> • Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations' websites • E-mail alerts and correspondence • The September 2018 edition of the Council's newsletter "Newsline" delivered to every household within the borough) • Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum. • Paper Questionnaires – requested by groups and residents. <p>A total of 357 responses were received and have been analysed; the results of which are detailed in the <i>Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report</i> and have been used to influence the content of this strategy. A list of organisations consulted is detailed in the report.</p> <p>A further public consultation was undertaken between the 14th December 2018 and the 8th March 2019 to collect views regarding the options put forward in the draft strategy.</p> <p>The '<i>Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report</i>', the '<i>Caerphilly County Borough Council Draft Local Toilet Strategy - Consultation Report</i>' and the '<i>Overview of the Caerphilly County Borough</i></p>
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	<p>area Demographic and Health Data' report are available on the Council's website</p> <p>Feedback was taken into consideration and the strategy amended accordingly.</p>
	<p>Actions required: None.</p>

MONITORING AND REVIEW

8	<p>How will the proposal be monitored? <i>(What monitoring process has been set up to assess the extent that the service is being used by all sections of the community, or that the savings proposals are achieving the intended outcomes with no adverse impact? Are comments or complaints systems set up to record issues by Equalities category to be able analyse responses from particular groups?)</i></p> <p>Caerphilly CBC will prepare an interim progress report setting out the steps taken in line with their strategy every two year period commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Therefore, following publication in May 2019, the review will take place before the end of May 2021 and published before the end of November 2021.</p> <p>Caerphilly CBC will also review the local toilet strategy within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022 so the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Caerphilly CBC will publish an interim progress statement covering a two year period commencing from the date of the last election. Caerphilly CBC may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, Caerphilly CBC decides to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.</p>
	<p>Actions required: Continue to review feedback via established complaints and service requests systems.</p>

9	<p>How will the monitoring be evaluated? <i>(What methods will be used to ensure that the needs of all sections of the community are being met?)</i></p> <p>The data gathered through the public consultation exercises undertaken regarding assessment of needs and on the draft strategy has informed the development of the final strategy.</p> <p>Feedback received via established complaints and service requests will be reviewed.</p> <p>Ongoing engagement with town management groups, community groups, clubs and</p>
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	organisations.
	Actions required: Continue to review feedback via established complaints and service requests systems.

10	Have any support / guidance / training requirements been identified? <i>(Has the EIA or consultation process shown a need for awareness raising amongst staff, or identified the need for Equalities or Welsh Language training of some sort?)</i> No.
	Actions required: None

11	Where you have identified mitigating factors in previous answers that lessen the impact on any particular group in the community, or have identified any elsewhere, please summarise them here. <p>The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral</p> <p>The strategy aims (where practical) to improve the quantity and quality of disabled and accessible toilet facilities across the county. New developments are required to provide facilities for disabled users.</p> <p>Toilets are more important to certain groups within society, including people with disabilities and people with particular needs (including certain medical problems), older and younger people. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on disabled and/or older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity. It could also stop people from visiting certain areas. E.g. parks, if there are no facilities some people might choose to travel out of county because they know facilities including toilets are available to them</p> <p>The Strategy aims (where practical) to provide improved quantity and quality of toilets for the benefit of all users including changing facilities for babies etc. Caerphilly County Borough Council does not intend to charge for the use of toilets within council premises.</p> <p>Summary of Proposed Actions:</p> <ol style="list-style-type: none"> 1. Implement the strategy following Cabinet approval 2. Take steps to mitigate any negative impacts identified following the two public consultation exercises. 3. Continue to review feedback via established complaints and service requests systems.
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12	What outcome does this Equality Impact Assessment suggest you take? You might find that more than one applies. Please explain why you have come to this decision.	
	Outcome 1	X No major change needed – the EIA hasn't identified any potential for discrimination or negative impact and all opportunities to advance equality have been taken
	Outcome 2	Adjust the policy to remove barriers identified by the EIA or better advance equality. Are you satisfied that the proposed adjustments will remove the barriers you identified?
	Outcome 3	Continue the policy despite potential for negative impact.
	Outcome 4	Stop and rethink the policy when the EIA shows actual or potential unlawful discrimination.

Completed by:	Ceri Edwards
Date:	9/4/2019
Position:	Environmental Health Manager